

 SILVERSEA®

Setting Sail Guide

Information for your upcoming
voyage onboard *Silver Nova*



Contents

Prior to your voyage

1. My Silversea
 - Luggage Allowance
 - Air Information
 - Hotel and Transfers
 - Customs
 - Embarkation
 - Travel Documents
2. Silver Shore Baggage Valet
 - Special Occasions
3. Medical Information
 - Guests with Reduced Mobility
 - Special Dietary Requirements

What to pack

4. Onboard Dress Code
 - Packing Essentials

While onboard

5. Communication at Sea
 - Electrical Appliances
6. All-inclusive
7. S.A.L.T.
 - Dining Options
 - Bars, Lounges and Other Public Areas
 - Fitness, Spa and Beauty Salon
8. Enrichment and Entertainment
 - Shore Excursions
9. Financial Matters
 - Onboard Services and Facilities
10. Policies
 - Valuables

Back home again

11. Customs and Duty Free Purchases
 - Disembarkation

Prior to your voyage

MY SILVERSEA

The "My Silversea" personal login area is available at www.my.silversea.com. The system allows you to conveniently create or update your profile and preferences, arrange activities and access a host of additional features.

For instance, speciality restaurant dinner reservations can be requested from 120 days and up to two days prior to departure; beauty, spa and fitness services can be booked starting from 180 days and up to two days prior to departure; and as soon as you confirm your voyage you can select your preferred shore excursions. If you are a member of the Venetian Society, Silversea's guest loyalty club, you can keep track of your past voyage history by logging into "My Silversea."

LUGGAGE ALLOWANCE

Luggage allowance guidelines/fees vary by airline, airport and/or class of service. Airlines are strictly enforcing these policies and you may be required to pay additional charges at check-in should the weight and size of your luggage be outside the airline's set policy and/or the number of pieces exceeds the free luggage allowance. Many airlines limit each piece of luggage to 23 kg (50 lbs) or less. Since the airlines change their policies frequently, we strongly recommend that you or your travel/agent contact the air carrier(s) directly for the most up-to-date baggage allowance policies and weight/size restrictions. These policies are updated regularly on most airline websites. Please note that you are fully responsible for any luggage fees imposed by the airlines upon check-in. Silversea is not liable for any costs associated with checked or carry-on luggage, or any items confiscated at the security checkpoint.

Silver Shore Transfers, Land Adventures and charter flights may have additional baggage limitations. Your final travel documents include the details of the luggage limitations, if applicable.

All luggage must be securely packed and tagged with the pre-printed luggage tags supplied as part of your documentation package. In accordance with airport security restrictions for carry-on baggage, we recommend you carry travel documents (passports, visas, inoculation verification, voyage and air tickets), medications and valuables by hand. Liquid, fragile, perishable and other articles not suitably packed are transported at your own risk.

While every effort is made to deliver luggage to your suite upon embarkation, delivery may be delayed due to strict customs formalities, which are beyond the ship's control.

AIR INFORMATION

We kindly ask you to check your air schedule and ticket names upon receipt to ensure all information is correct. We also recommend that you contact the air carrier 72 hours prior to your flight to verify flight times. Changes to your flights/itinerary may not be possible after your ticket has been issued without incurring modification and/or service fees, or being required to purchase new air tickets at your own expense. To secure your preferred seat(s), we recommend you contact your travel advisor and/or the airline directly. All fees charged by the air carrier for advance seat reservation are your responsibility. We regret that Silversea is unable to guarantee reserved airline seats. If you have any dietary restrictions or require a special meal, please be sure to advise the airline, or Silversea, at least 48 hours prior to your scheduled flight departure.

If you have purchased flights and transfers independently, you should allow a minimum of four hours between the ship's arrival/departure time and your flight arrival/departure time. (There are exceptions, please contact your travel advisor or Silversea.) This will allow for unexpected delays including, but not limited to, disembarkation formalities, transfer time to/from the airport, two to three hours for flight check-in, customs/immigration formalities, unanticipated scheduled air or charter flight delays, and baggage claim/transfer.

Guests requiring wheelchair assistance should notify Silversea in advance to ensure appropriate transportation and/or accommodation arrangements are made.

If your flight is delayed beyond your ship's departure time, please contact one of Silversea's offices immediately at:

Miami Florida Office: + 1 800 722 9955 or + 1 954 522 2299

London Office: + 44 (0) 844 770 9030

Sydney Office: + 61 (02) 9255 0600

Additional local contacts:

U.S. + 1 786 275 7089

U.K. +44 134 426 7961

Should you need to contact the ship, you can dial the number below. Please be aware this is a satellite telephone number therefore higher charges may apply.

SILVER NOVA:

Reception: +1 786 605 2635

Prior to your voyage — continued

HOTEL AND TRANSFERS

Silversea offers optional pre- and post-hotel and transfer arrangements. Please contact Silversea or your travel agent for availability and details.

If you purchased transfers directly with Silversea, you must provide your flight schedule at least 21 days in advance to ensure proper transfer arrangements.

CUSTOMS

Before departing, please consider registering your valuables (e.g. jewellery, cameras, electronic equipment, etc.) with U.S. customs. Although this is not a requirement, it will help to prevent delays in clearing customs upon your return to the U.S. For further information, please consult your travel agent or visit the U.S. Customs Services' website at www.cbp.gov and click on "Travel". If you are not a U.S. resident, contact your local customs office.

EMBARKATION

Embarkation times are included in your final voyage documents. Kindly ensure you have updated all your passport information in your MySilversea account. For customs and immigration purposes, you are required to be onboard at least 90 minutes before the ship's departure to meet governmental clearance requirements. Guests arriving too close to the ship's departure could be denied boarding. Once you arrive at the terminal, you will need to show your Silversea voyage documents and your passport. We strongly recommend you keep all necessary documents at hand in your carry-on bag.

TRAVEL DOCUMENTS

To ensure your journey runs smoothly, please remember to bring all required travel documents. These include air and voyage tickets, passport, visa and, if required, medical card inoculation verification. Please be aware that security measures imposed by overseas governments may change from time to time. It is your responsibility to secure all relevant documentation for your trip. If any guest fails to obtain and to have such documents readily available, that guest may be denied boarding and accommodation, or they may be disembarked during the voyage.

Note: Your passport must be valid for six months following your return date.

We require all guests to provide us with the above-mentioned documentation in order to board our vessels. Should you have any questions regarding travel documents, please consult your travel agent for advice.

SILVER SHORE BAGGAGE VALET

Silversea offers an optional baggage handling programme that conveniently begins and ends at your front door, enabling you to travel with ease.

For your convenience, we offer round-trip and one-way service options, with pricing based on the weight and number of pieces to be shipped. For most international embarkation ports, we require your luggage to be picked up 10-14 business days prior to your sail date. Each piece of luggage is insured up to a maximum of USD 2,000.

Exceptions may apply. Please contact Silversea or your travel agent for additional details, fares and general information.

SPECIAL OCCASIONS

If you are celebrating a birthday, anniversary, honeymoon or other special occasion during your voyage, we will be delighted to celebrate the event with you. Please indicate your special occasion on your Guest Information Form in MySilversea or have your travel agent advise us at least four weeks before departure.

MEDICAL INFORMATION

SPECIAL ASSISTANCE

Please note that you are required to complete the special assistance questionnaire found in My Silversea, Guest information Form, Special requests Tab at Silversea.com.

HEALTH QUESTIONNAIRE

During the boarding process, you will be asked to complete a health acknowledgment form.

INOCULATIONS

Generally, inoculations are not required in most areas where Silversea travels. However, any requirements that may apply are subject to change so we recommend you verify current guidelines with your travel agent before departure. Please note that when travelling to countries which do require vaccinations, written verification will be needed. Before taking any trip overseas, it is wise to check with your doctor, especially if you are under a doctor's care.

PREGNANCY

Silversea's policy regarding pregnancy is derived from the Cruise Lines International Association endorsement of the American College of Emergency Physicians Health Care Guidelines for Cruise Ship Medical Facilities. This includes the guideline that "pregnant women who have

Prior to your voyage — continued

entered the 24th week of pregnancy at any time during the voyage should not be eligible to sail on the ship". It is Silversea's policy that any guest who has entered her 24th week of pregnancy or above, at any time during the voyage, will be prohibited from sailing. The guest and treating doctor should consider before any sailing that there is no obstetrician/gynecologist available on the ship and those pregnancies, when unstable and poorly controlled, are potentially life-threatening, especially without backup.

Please note that during our sailings, pregnant guests may be at sea for several days without any immediate hospital and/or specialised backup. Pregnant guests must please note that if the proposed itinerary is not within the U.S., the availability of specialised shoreside facilities can be problematic. All guests are required to sign a health questionnaire at check-in to ensure they are aware of our pregnancy policy. If you have already booked a cruise or cruise tour and do not meet this requirement, please contact your travel agent or airline.

PRESCRIPTION MEDICATION

For your convenience and wellbeing, you must bring a sufficient supply of any prescription medicine you may need. Prescriptions cannot be refilled onboard, and usually cannot be refilled overseas. To prevent delays in clearing customs, it is also a good idea to travel with a doctor's letter explaining your prescription medication is required for your continued health. It is also recommended that the medicine remains in its original container with the original pharmacy label intact.

SPECIAL MEDICAL CONDITIONS

At Silversea, your health and safety are our priority. If you have any existing medical conditions that may require our attention, or should you need oxygen for medical reasons while onboard, we kindly ask you to send us a written notification before your voyage to Silversea Special Services, 333 SE 2nd Avenue, Suite 2600, Miami, FL 33131 or by fax to + 1 954-759-5049.

Please note that an oxygen concentrator is the only form of oxygen equipment that Silversea ships can accommodate. Guests wishing to bring their portable oxygen tanks must obtain prior written authorisation from Silversea, as restrictions may apply.

GUESTS WITH REDUCED MOBILITY

Guests who rely upon wheelchairs must bring their collapsible wheelchair. Silversea strongly recommends wheelchair guests to travel with someone who is able to assist them both ashore and at sea, as Silversea is unable to offer special assistance at all times. Silversea does not offer full-time wheelchair service and/or staff fully dedicated to providing guests with wheelchair assistance.

Please note that not all shore excursions are suitable for guests with impaired mobility.

Guests requiring wheel-on and/or wheel-off access must contact Silversea before making a booking. Please note that wheel-on and/or wheel-off access may not be available at some ports of call. Silversea reserves the right to deny boarding to any guest who failed to notify Silversea of such requirement at the time of booking.

By booking passage and by boarding the ship, you represent and warrant you are physically and otherwise fit to travel, and you will comply at all times with applicable rules and regulations of the ship, and the orders and instructions of the ship's officers and medical staff.

Silversea reserves the right without liability to require a guest to disembark and/or to refuse to board and transport a guest who, in the judgment of Silversea or the ship's Master, is unfit to travel or may require care beyond that which Silversea is reasonably able to provide.

SPECIAL DIETARY REQUIREMENTS

Silversea will make every attempt to accommodate guests with special dietary requirements. If you have any special needs, please note them on the Guest Information Form or have your travel agent fax Silversea Special Services (+ 1 954-759-5049) or email: specialservices@silversea.com at least 120 days before sailing. Extra charges might apply.

What to pack

PACKING ESSENTIALS

ONBOARD DRESS CODE

Silversea operates an onboard dress code after 6 pm.

During the day, casual wear is suitable, akin to standard sports outfits found at five-star resorts. It is recommended to wear flat or low-heeled shoes for deck activities.

Evening wear falls into two categories:

- **Elegant Casual:** On casual evenings, ladies may opt for trousers, blouses, skirts, or casual dresses, while gentlemen can wear open-collar shirts and slacks. A jacket is optional.
- **Formal Optional:** Guests may choose a more formal attire, such as an evening gown or cocktail dress for ladies and a tuxedo, dinner jacket, or dark suit with a tie for gentlemen. Alternatively, guests are welcome to adhere to the Elegant Casual dress code, except that gentlemen must wear a jacket in all indoor spaces.

Regardless of the daily dress code:

- After 6 pm, indoor spaces prohibit jeans, shorts, sneakers, or flip-flop-type footwear.

- Casual wear is always suitable in outdoor venues.
- Gentlemen dining at La Dame restaurants are required to wear a jacket.

The number of formal evenings depends on the length of the voyage. A guideline for reference is below:

- On sailings of 7 days or less, guests can expect only Elegant Casual nights.
- On sailings of 8-14 days, guests can expect between one and two Formal Optional nights.
- On sailings of 15 days or more, guests can expect at least two Formal Optional nights.

OTHER ITEMS TO PACK

The Boutique onboard is stocked with some toiletries as well as a few other essential items. However, we do suggest you pack a supply of essential items, since toiletries are often expensive overseas and sometimes unavailable. Also, be sure to pack an ample supply of film/memory cards and batteries for your camera, chargers and cables for all electronic devices you bring, over-the-counter medications and prescription drugs.



While onboard

COMMUNICATION AT SEA

Communication via satellite onboard is a significantly different experience compared to high-speed connections onshore.

The signal travels in a similarly manner to radio waves but at much greater distances. That is why onboard internet access can be inconsistent and cannot be guaranteed at all times. Satellite communications can be affected by weather and the ship's location. As such, there may be temporary outages of any satellite-provided service, including internet, mobile phones, in-suite phones, television broadcast channels and world news summaries.

Considering these limitations, internet access is best used for email communication and web browsing. Certain websites and services may be restricted due to limited bandwidth. Certain online activities require high bandwidth and would be more frustrating than enjoyable.

INTERNET ACCESS

All guests will be granted complimentary, unlimited standard Wi-Fi for one device at a time. Guests sailing in an Otium, Owner's, Grand, Master, Signature, Silver, Junior Grand, Premium Medallion or Medallion suite will receive complimentary unlimited premium Wi-Fi for up to two devices at a time. Standard Wi-Fi is provided at regular satellite speed – ideal for emailing, web surfing, chat or similar. Not suitable for video, audio calls, or streaming. Premium Wi-Fi access is suitable for all kinds of applications, including video and audio call and streaming. Premium Wi-Fi is available at an additional charge and will provide access for up to four devices simultaneously. You may use your own laptop to conveniently access the wireless internet and personal email services from the privacy of your own suite, and throughout the ship.

MOBILE PHONE AND DATA SERVICES

You can send and receive phone calls, text messages and other select data services on your smartphone or device while onboard. You will be billed by your home mobile phone provider; calls, text messages and data will appear as roaming charges on your bill. Before leaving home, you should contact your provider to confirm a roaming agreement and the applicable rates. Each suite is equipped with an in-suite telephone system that allows you to make direct-dial phone calls from your suite while at sea. Calls will be billed to your onboard account. Please consult the ship's Reception Desk for the current rate, which (at time of printing) is USD 1.50 per minute.

The ship's Internet service is a very reasonably priced alternative to phoning. Should someone wish to reach you while you are at sea, please refer to the "Leave Behind Information" provided in the final voyage documents.

PRESSREADER

It is recommended that you download the **PressReader application** before joining the ship to enjoy a variety of complimentary newspapers from around the world once onboard, directly from your iPad/iPhone or Android device. The application is free to download from the Apple App Store and Google Play Store. Once onboard, visit the Silversea Portal page then follow the PressReader link to connect and enjoy a worldwide selection of newspapers from our offline library.

ELECTRICAL APPLIANCES

For your convenience, 110-volt (U.S. current) and 220-volt (European current) outlets are provided in your suite, accommodating small appliances without the use of adapters or electric converters. USB-A and USB-C sockets are available. A hairdryer is provided in each suite.

Irons are available in the launderette for your convenience.

It is recommended that you pack an international adaptor.

ALL-INCLUSIVE

Onboard our ships, you will enjoy 24-hour gourmet dining, sustainable caviar, in-suite dining, butler service, superb entertainment and one complimentary shore excursion every day.

A selection of soft drinks, water, wines, spirits, and Champagne are complimentary throughout the ship. Your in-suite refrigerator and bar will be replenished upon request with your preferences. (A selection of premium wines, Champagnes and spirits are available at an additional charge.)

Silversea reserves the right to refuse to serve anyone who in our sole judgment may be under the influence of alcohol, or for any reason necessary to preserve the health and safety of guests and employees. Guests must be 21 years of age or older to purchase or consume alcohol.

GRATUITIES

All hotel service gratuities are included in your voyage fare and in the spa. Gratuities for services received shoreside are at your discretion.

While onboard — continued

S.A.L.T. PROGRAMME

Our unprecedented culinary programme to enable you to use food as a lens to dive deep into the world's cultures and understand the soul of your destination.

S.A.L.T. LAB

Welcome to the S.A.L.T. Lab, an interactive space where you can deep-dive into local culinary heritage and techniques. Join our talented chefs and learn how your region's food is central to its culture. Engage in your destination through workshops, lectures and cooking demonstrations for an authentic souvenir not available in any shop. The S.A.L.T. Lab is about more than food and flavour; it is a unique place where holistic destination immersion gives an entirely new dimension to travelling.

Location: Deck 10

Opening hours: Depending on the schedule of classes

S.A.L.T. CHEF'S TABLE

The Chef's Table at S.A.L.T. promises an intimate and interactive dining experience. Accommodating a limited number of guests, it transforms into a showcase of creative expression. The choreographed menu presents small plates that celebrate regional flavours and star ingredients. With unique wine and cocktail pairings, you can engage in lively culinary discussions and savour an unforgettable one-on-one dining experience.

Location: Deck 10, in the S.A.L.T. Lab

Capacity: 18 guests

Fee: USD 180 per person

Opening hours: Evenings only

Reservation is required. Reservations are exclusively taken on board.

S.A.L.T. KITCHEN

Take your travel experience further than ever before in the S.A.L.T. Kitchen. *Silver Nova's* exclusive destination focused restaurant is the place to be when it comes to enjoying the local cuisine, culture and rich culinary heritage of your voyage. Taste your way through regional specialities for your most immersive travel experience. Whether you are looking for excellent food and wine, a social meal with friends or a deeper understanding of your region's culture, expect to find it in S.A.L.T. Kitchen.

Location: Deck 3

Capacity: 160 guests

Opening hours: Dinner only

S.A.L.T. BAR

Nothing says authentic experience better than S.A.L.T. Bar. Get a taste for the authentic and settle down to enjoy locally-inspired cocktails

and drinks. How can you go wrong with a Rum Punch in Barbados, a Pastis over ice in Marseille or a Pisco Sour in Lima? Nothing unites new faces and old friends in quite the same way. Be inspired to find your perfect locally-inspired beverage at the S.A.L.T. Bar and let the colour and flavours of your journey rush in.

Location: Deck 10

Capacity: 42 guests

Opening hours: Evenings only

DINING OPTIONS

Silver Nova features a variety of 9 onboard dining venues including S.A.L.T. Kitchen, S.A.L.T. Chef's Table, La Dame, La Terrazza, Atlantide, Silver Note, Kaiseki, Spaccanapoli, The Grill, plus 24-hour in-suite dining, including our Otium Comfort food menu featuring a selection of high-end yet comfortable options created with the most indulgent ingredients.

ATLANTIDE

Atlantide delivers you our quintessential dining experience. Combining contemporary elegance and hallmark Silversea service, this classic restaurant offers our signature fine dining. Atlantide is one of our best-loved eateries, and on *Silver Nova* we have given it an updated design. Large picture windows, sophisticated lighting design, plus a warm colour spectrum give Atlantide a blend of high-end and whispered luxury. The menu prides itself on superb ingredients and sublime flavour combinations, from caviar to lobster to gorgeous, melt in the mouth desserts.

Location: Deck 3

Capacity: 270 guests

Opening hours: Breakfast, lunch and dinner

LA DAME

La Dame offers an epitome of French fine dining, where you can indulge in a curated tasting menu or à la carte selections. The fusion of French culinary heritage and modern innovation creates deep, balanced flavours. Complemented by a complimentary wine selection and an optional premium pairing featuring a selection of French Wine and Champagne list, La Dame promises an exquisite dining experience.

Location: Deck 4

Capacity: 68 guests

Opening hours: Dinner only

Fee: USD 160 per person (including an exclusive selection of wines and digestive)

Reservation is required

While onboard — continued

LA TERRAZZA

Our hallmark Italian restaurant is as varied as the food-loving country itself. La Terrazza onboard *Silver Nova* offers an unparalleled destination dining experience, from its expansive floor-to-ceiling windows to its large, outdoor terrace. Enjoy all the tastes of the different regions, including the best homemade pasta, fresh antipasto, bowls of steaming risotto, hearty ragu and delicious tiramisu. Be sure to try one of the bold wines from the cellar, to wash it all down.

La Terrazza is open for casual, buffet-style breakfast and lunch with indoor or al fresco dining on the outdoor terrace. During the evening, La Terrazza transforms into an à la carte traditional Italian restaurant.

Location: Deck 4

Capacity: 340 guests

Opening hours: Breakfast, lunch and dinner

Reservation is recommended for dinner

KAISEKI

Kaiseki takes you on a gastronomic journey through UNESCO-listed Japanese cuisine. Crafted by a skilled culinary team trained at the renowned Japan Culinary Institute, Kaiseki presents meticulously crafted dishes that harmonise aesthetics and health benefits. The dinner menu highlights the traditions of Washoku, paired with a selection of sake, Japanese whiskeys, teas, and cocktails for an authentic and refreshing experience.

Its daytime menu features a varied selection of sushi, sashimi and other Asian-inspired dishes available for lunch.

Location: Deck 4

Capacity: 40 guests

Opening hours: Lunch and dinner only

Fee: Dinner: Menu or à la carte: USD 80 per person (including a selection of sake, Japanese whiskey and TWG tea selection and tea cocktails)

Reservation is required for dinner

SILVER NOTE

Where do you go if you want great food and a wonderful atmosphere in a relaxed and sophisticated setting? Silver Note. Harkening back to the older days of dinner and dancing, this venue embodies a feeling of fun and sense of glamour that is unequalled at sea. Jazz bands and soul singers play live as you sample delicate dishes with a gourmet twist. We guarantee you a superlative night of entertainment in this gorgeously designed dinner venue.

Location: Deck 5

Capacity: 54 guests

Opening hours: Dinner only

Reservation is required for dinner

THE MARQUEE

The Marquee is our brand new outdoor dining venue, open from early morning until late evening. It is the perfect place to enjoy a healthy breakfast in the morning, including delicious plant-based and vegan options, or try out our signature dining concepts: The Grill and Spaccanapoli for lunch or dinner.

Location: Deck 10

Capacity: 220 guests

Opening hours: Breakfast, lunch and dinner

THE GRILL

Silversea's much-loved casual dining restaurants serves a delectable range of burgers and salads by day and turns into our famous Hot Rocks table BBQ concept by night. Found in our brand-new eating venue The Marquee, The Grill is one of the best places to eat between sea and sky. If you like flavoursome meals cooked to perfection, a casual laid back atmosphere and stunning views, The Grill is the venue for you.

Location: Deck 10

Opening hours: Lunch and dinner only

Reservation is recommended for dinner

SPACCANAPOLI

Nothing says Italy as well as a hot, fresh pizza. Spaccanapoli is a slice of Naples, where you will taste deliciously thin, freshly made pizzas, with creamy mozzarella and minimalist toppings. The light and airy pizzeria forms part of our new al-fresco eatery The Marquee and is the perfect choice for diners who want to be dazzled by our talented pizzaiolos spinning the dough in the open-air kitchen. Whether you want a light lunch or to share a slice with friends over an aperitivo, it is always the right time for Spaccanapoli.

With its long opening hours (from morning to late evening), Spaccanapoli is the go-to choice for families as well as those preferring to dine in casual atmosphere.

Location: Deck 10

Opening hours: Lunch and dinner only

IN-SUITE DINING

You can order from our Room Service menu 24 hours a day. Selections from the menu can be served course-by-course in your suite and Otium Comfort food is available from 6-9:30 pm.

Opening hours are for reference only. For precise opening hours, please refer to the Daily Chronicles provided on board.

BAR, LOUNGES AND OTHER PUBLIC AREAS

THE SHELTER

The Shelter is our newest pre- and post-dinner cocktail venue. Settle in amid an intimate and elegant setting, resplendent with sophisticated lighting, inviting sofas and stylish wraparound bar. Strategically located on deck 3, this atmospheric hideaway opens onto the Atrium, creating a spacious connection to the neighbouring venues. Fall in love with one of the best bars onboard while our talented team of mixologists create and shake our range of signature bespoke cocktails.

Location: Deck 3

Capacity: 32 guests

ARTS CAFÉ

The Arts Café offers a cultural setting for eating, drinking and socialising, as well as a chance to lose yourself while reading up on all your favourite artists and their creations. Enjoy healthy snacks and smoothies plus hot and cold drinks, juices, pastries and sandwiches in a light and airy space. Pop in for a late breakfast or afternoon snack, along with real Italian espresso together with a tantalising range of teas.

Location: Deck 4

Capacity: 70 guests

THE VENETIAN LOUNGE

The grandeur and magic of music and theatre. The experience of being transported by performance. That satisfying feeling of seeing an evening show... Welcome to Venetian Lounge, a place where the arts of theatre and music meet with full-scale productions and feature films. Paying tribute to a golden age of glamour, this venue offers belle-époque style cabaret seating, with intimate tables and chairs subtly placed between the rows of comfortable tiered banquettes. As the stage lights dim, soak up the atmosphere, relax and enjoy a night of stunning sights and sounds.

Location: Deck 4

Capacity: 370 guests

THE PANORAMA LOUNGE

From early morning to late at night, the Panorama lounge offers a haven of escape. A peaceful retreat that is the perfect place to break away to, a social place to meet and greet friends, or an evening venue to sip a cocktail as you sit back and watch the world go by. Sink into the plush seats and then in the evening, enjoy listening to the gentle sounds of a pianist, or the pulsing beats of our in-house DJ.

Location: Deck 5

Capacity: 190 guests

THE CASINO

Roulette, Blackjack and slot machines are available in The Casino for guests 18 years of age and older. Cash advances on your credit card may be arranged in The Casino. The Casino will be closed while in port and on occasion due to local government regulations. Hours will be posted onboard in the daily Silversea Chronicles and My Cruise.

Location: Deck 5

DOLCE VITA

Our main bar has been newly reimagined for *Silver Nova*. Dolce Vita has of course retained her legendary charm, inspired cocktails, stylish décor and comfortable seating, but a central bar now means the warm ambience is even better. Oozing Italian glamour, Dolce Vita is a relaxed, refined bar with a nightly pianist playing your favourite tunes. Perfect for pre-dinner aperitivo, or even a post-dinner cocktail, Dolce Vita is truly the beating heart of social life onboard.

Location: Deck 5

Capacity: 120 guests

THE CONNOISSEUR'S CORNER

The Connoisseur's Corner offers exceptional cognacs for purchase, along with an extensive selection of premium cigars.

Location: Deck 5

Capacity: 35 guests

OBSERVATION LOUNGE

Set on the highest level at the very top of the ship, this is a quiet space for reading and reflection while enjoying the serene seascapes which form the backdrop to life onboard. Borrow a book from the in-house library, read the papers or simply embrace the tranquillity of being at sea.

Location: Deck 10

Capacity: 115 guests

POOL DECK

At the outdoor heated swimming pool and whirlpools, you will find chaise loungers and a supply of towels. Please note, there is no lifeguard on duty, and your use of the pool is at your own risk.

Location: Deck 10

THE DUSK BAR

With an emphasis on your destination, panoramic views connect you with the world beyond in The Dusk Bar. This superb open-air sky bar provides plenty of space for you to enjoy a drink and view the jaw-dropping, panoramic views. Whether you are enjoying a spritz in South America, a cocktail in the Caribbean or a night cap in the Mediterranean, the venue's unobstructed views give you a new perspective on sunsets at sea.

Location: Deck 10

While onboard — continued

FITNESS, SPA AND BEAUTY SALON

FITNESS CENTRE

Open daily, you can tone up at the Fitness Centre with a workout, and then relax with a sauna. The Fitness Centre features a variety of modern equipment. Aerobics, yoga, Pilates and circuit training classes are offered. Special classes, private fitness instruction and fitness sessions with the onboard fitness instructor are also available for an additional charge.

Location: Deck 5

Opening hours: from 6:30 am to 8 pm

OTIVM SPA

At Silversea, we believe life is about enjoying unique moments in which living well and being well are not mutually exclusive. Our vision of wellbeing is not about sacrifice, but about savouring the best life has to offer – every single day. This union of pleasure, mind, body, soul, luxury, and indulgence is what Otium Spa embodies. Our Otium wellness menu has been designed by our experts to create signature moments of relaxation and indulgence. Rejuvenate and repair with one of our luxury treatments or visit us to simply relax and unwind, share a moment with like-minded travellers or enjoy a quiet immersive session all to yourself. Redefine the meaning of wellness with us.

To view the complete selection of services and reserve the dates and times you prefer, visit My Silversea from 180 days and up to 48 hours before your voyage or onboard the ship, with our spa concierge.

Location: Deck 5

Opening hours: from 8 am to 8 pm. Later appointments until 10 pm are available on request.

Reservation is required. Additional charges apply.

BEAUTY SALON

Our committed and competent team of beauty therapists is here to help keep your hair, nails, skin, and body healthy and happy. To view the complete selection of services and reserve the dates and times you prefer, visit My Silversea from 180 days and up to 48 hours before your voyage or onboard the ship, with our spa concierge.

Location: Deck 5

Opening hours: from 8 am to 8 pm

ENRICHMENT AND ENTERTAINMENT

Destination specialists, experts from the world of food and wine, celebrities, artists, guest speakers and renowned authors will travel on selected voyages, offering culturally immersive experiences from a unique perspective. These carefully curated events have been designed with our partners to engage, enlighten and enrich your time onboard.

SHORE EXCURSIONS

Booking direct with Silversea gives you peace of mind. Our local tour operators are fully insured and have been comprehensively vetted. In the unlikely event of issues with a Silversea tour, we assume responsibility and the ship will wait for our delayed shore excursion.

Selected shore excursions (one per guest/day, excluding "days-at-sea"), if available, will be offered on a complimentary basis. Shore excursions are bookable on a "first-come-first-served" basis. Shore excursions may require minimum participation levels to operate, so it is recommended to sign up as early as possible. The deadline for booking Shore excursions on MySilversea is two days before your departure date.

The Shore Excursions Programme is subject to availability in each port and your first choice may not be available. The first shore excursion booked in a single day/port, among the shore excursions bookable and available within the Programme, will be considered included, while additional excursions will be charged at full fare. The Shore Excursion Programme does not apply in the embarking and disembarking port. In case your first choice in a single port is waitlisted, Silversea recommends you choose an alternative option, which will be considered confirmed. Should your first choice subsequently become available, guests will be notified about the status of the waitlisted tour and have the option to make a final choice in MySilversea. More excursions are available for purchase at full price.

Silversea reserves the right to cancel any excursions including free shore excursions. No credit or other compensation will be given if free shore excursions are unavailable, cancelled or not used. All shore excursions, including those offered on a complimentary basis, are operated by independent partners over whom Silversea has no control. All advertised fares, savings, offers, programmes and itineraries are correct at time of printing, are subject to availability and may change at any time. Other restrictions may apply.

You will find a shore excursion booking form in your suite and at the Shore Concierge desk. Select the shore excursions in which you wish to participate, then leave the completed and signed form at the Shore Concierge desk before the booking deadline indicated. Shore Excursion tickets will be delivered to your suite and your selected excursions will be charged to your shipboard account. Overland and exclusive excursions must be pre-paid by credit card through your reservation agents. If still available, they may also be purchased onboard.

Silversea offers a broad range of activities for guests of all physical capabilities. However, certain excursions are more appropriate for physically fit and active guests. All excursions offered are clearly identified with an activity level to assist you. We also offer a wide variety of Accessible Shore Excursion worldwide (according to the ports availability and local structure) designed for guests unable to negotiate

While onboard — continued

motor coach steps or for full-time wheelchair/scooter users. The vehicle used on this type of shore excursion is adapted with an access ramp (or lift where available) to accommodate a limited number of mobility devices. In order to use the ramp and/or lift, guests are required to be seated on a wheelchair or scooter. For your safety, enjoyment, and that of your fellow guests, please be sure to select excursions which meet your physical capability. We therefore encourage you to review the excursion description carefully including the PLEASE NOTE section, which includes useful information. Silversea also offers port talks onboard. If you have any questions or concerns regarding shore excursion suitability, please contact the Shore Concierge (shoreconciierge@silversea.com) before your voyage or visit the Shore Concierge desk for more detailed information once onboard.

Expert Shore Excursion advisors are available to assist you with your destination knowledge, personalised planning and coordination of all private or independent touring suggestions.

This could include area highlights, flightseeing, water sports and more.

To take advantage of this service, requests should be submitted no later than 15 days before sailing and you must have a deposited or fully paid their outstanding balance.

Strict cancellation policies apply to confirmed, exclusive programmes.

The Shore Concierge team can be contacted by email at shoreconciierge@silversea.com to arrange tailor-made tours.

When emailing shoreconciierge@silversea.com, please communicate your booking number. There is a service fee of USD 100 per voyage to secure your arrangements. This fee will be applied to your confirmed programme in that port.

FINANCIAL MATTERS

CARRYING MONEY

Silversea does not limit the amount of money you may carry during your voyage. For safety reasons, we recommend you take precautions and do not carry excessive amounts of cash. Many purchases can be conveniently made using credit cards or travellers cheques and do not require cash transactions. Silversea is not responsible for any loss of money.

CURRENCY EXCHANGE

It is a good idea to exchange some money at a bank before leaving home. Most international airports also offer currency exchange though they often charge higher fees than banks. We do not provide currency exchange onboard at all. The only currency the ships carry onboard is U.S. dollars.

A 2% transaction fee will be charged for all cash advances or cash out of U.S. dollar traveller's cheques. Cash-outs are limited to USD 200

USD per day/ maximum USD 1,000 per voyage due to limited funds carried onboard.

MAKING PURCHASES ABROAD

If you plan to make any major purchases abroad, we recommend that you use your credit card ashore wherever it is accepted. This will often ensure you receive a better exchange rate than what is offered locally.

YOUR SHIPBOARD ACCOUNT

Upon embarkation, you will be asked to register your VISA®, Master Card® or American Express® credit card number and expiration date, which must be valid through the final day of your voyage. All charges for services provided and products purchased onboard must be settled in cash (U.S. dollars), by U.S. dollars traveller's cheques or above listed credit cards at the end of each voyage segment and before final disembarkation from the ship. Foreign transaction fees are possible. Authorisation holds may be made on credit card purchases.

TRAVELLER'S CHEQUES

Traveller's cheques in U.S. dollars may be used to pay your shipboard account.

ONBOARD SERVICES AND FACILITIES

BOUTIQUE / SHOPPING

The Boutique offers a selection of designer fashions, perfumes and Silversea logo items. Toiletries and convenience items are also available for purchase. We welcome you to come in and browse. Shops are closed while in port and on occasion due to local government regulations. You will find Boutique hours indicated daily in the Silversea Chronicles. The Boutique will be closed while in port due to customs regulations.

FUTURE CRUISE SALES

Located at the entrance of the Arts Café, deck 4, our Future Cruise Team is available to assist you with future itineraries. Book your next voyage during your stay and enjoy up to 5% onboard savings plus additional savings on selected voyages. Your travel agent or personal cruise consultant receives full credit for your booking onboard and you keep your onboard savings. In addition, here you can learn about the exclusive privileges and benefits of our Venetian Society, a membership programme for guests who have sailed previously with Silversea.

TV

In-suite television programming is also available 24 hours a day offering movie channels and news channels such as CNN, BBC World, Fox News and ESPN. All TV channels depend on satellite reception and are subject to change. On your TV you will also find information such as menu previews, onboard activities and details about our ports of call.

While onboard — continued

GUEST RELATIONS SERVICES

Each ship offers the services of a Guest Relations Manager who can assist you with any number of personal needs, reservations, information and other special requests.

LAUNDRY/ VALET SERVICES

Complete valet services, including laundry, pressing and wet cleaning, are available and may be arranged through your butler. Customary charges will apply. A complimentary self-service launderette offers washing machines, dryers, irons and laundry supplies.

The launderettes are located on decks 6, 7, 8 and 9.

Guests sailing in an Otium, Owner's, Grand, Master, Signature, Silver, Junior Grand, Premium Medallion or Medallion suite have complimentary laundry, pressing and wet cleaning.

MAIL

Postage and mailing services are available onboard depending on the sailing region.

MEDICAL SERVICES

Each of our ships is equipped with a Medical Centre. Please refer to the Daily Chronicles for opening hours. When docked, supplementary emergency care may also be obtained through local medical facilities. Guests may be charged for medical services and for medications used for their medical treatment. The Medical Centre is not intended or designed to provide ongoing treatment for pre-existing conditions or for extended critical care, and Silversea is not responsible for the diagnosis, treatment or services furnished by shipboard medical personnel. Guests requiring oxygen for medical reasons are welcome to bring an oxygen concentrator onboard. Guests wishing to bring their own portable oxygen tanks must obtain prior written authorisation from Silversea, as restrictions may apply. (For additional details, see the Passage Contract.)

The Medical Centre is located on deck 3.

SHOE SHINE SERVICE

Complimentary shoe shine service is available to all guests upon request.

RELIGIOUS SERVICES

Unhosted and non-denominational religious services are held onboard ship on Sundays. During holidays, Catholic and/or Jewish clergy will be onboard whenever possible.

POLICIES

ITINERARY VARIATIONS

It is our goal to follow our ship's schedule and itinerary as planned. However, conditions beyond the control of Silversea, such as weather, may occasionally make it necessary to alter an itinerary. You will be notified of any required deviation as soon as possible.

PETS

We are unable to accommodate pets of any kind on any Silversea voyage.

DRONE POLICY

Please note that due to the varied port authority laws concerning drone usage, and in the interest of passenger safety and ship security, Silversea prohibits the use of all aerial drones.

SAFETY PRECAUTIONS AND PROCEDURES

It is mandatory that all guests participate in a safety drill, which is normally scheduled to take place before departure from the port of embarkation. Please note that emergency information is posted in your suite.

SMOKING

With Silversea, the comfort, enjoyment and safety of all guests is paramount. To ensure a pleasant and safe environment, smoking is prohibited in most public areas, guest suites and suite balconies. However, cigarette, e-cigarette, cigar, pipe and vaporiser smoking is permitted in the Connoisseur's Corner both indoors and outdoors.

In addition, cigarette, e-cigarette and vaporiser smoking is permitted in specifically designated outside areas and tables at the port side on Dusk Bar onboard *Silver Nova*.

Silversea kindly requests that all guests observe the non-smoking areas.

VISITORS ONBOARD

If you would like to make arrangements for visitors to board the vessel, please have your travel agent contact Silversea Special Services. Requests should be made in writing no later than 14 days before departure. Silversea may limit the number of visitors permitted onboard or not allow visitors in certain destinations.

VALUABLES

Your suite is equipped with a personal safe, located inside your walk-in wardrobe. Please take great care with your money, jewellery, cameras, binoculars, documents and any other articles that you retain in your personal control or keep in your suite, as Silversea is not responsible for damage to, or loss of, these items.

Back home again

CUSTOMS AND DUTY FREE PURCHASES

On your return flight home, the airline will provide you with a Customs Declaration Form. If you plan to make numerous purchases abroad, please keep all sales receipts handy in your carry-on bag to help you complete this form. U.S. customs will permit each traveler to return to the United States with no more than USD 800 worth of merchandise purchased abroad without paying duty. You will be charged a 10% duty for the next USD 1,000 worth of purchases, and on purchased items that total more than USD 1,400, you will be assessed an additional rate based on the retail value from the country of origin. Limits on tobacco and liquor are as follows: 100 cigars or 200 cigarettes and one litre of wine, beer or liquor.

DISEMBARKATION

Disembarkation instructions will be provided onboard towards the end of your voyage.

Disembarkation begins shortly after clearance by local customs (usually two hours after the ship's arrival). On disembarkation day, you should plan on vacating your suites by 8:30 am and disembark the ship before 10 am at the latest.

