



Holland America Line®  
SAVOR THE JOURNEY

# REMOTE ISLANDS AND FASCINATING TRADITIONS

2023-2024 HAWAII, TAHITI  
& SOUTH PACIFIC

VANCOUVER/SAN DIEGO TO SAN DIEGO

SEPTEMBER 2023-FEBRUARY 2024



TABLE OF CONTENTS

- 1 INTRODUCTION AND AWARDS
- 2 2023-2024 HAWAII, TAHITI & SOUTH PACIFIC SAILINGS & MAPS
- 4 **HAVE IT ALL** PREMIUM PACKAGE
- 6 TERMS & CONDITIONS
- 8 EXPLORATIONS CENTRAL®

# AWAKEN YOUR SENSE OF WONDER

WAVES OF BLISS WASH OVER YOU IN THE SPARKLING WATERS OF HAWAII AND TAHITI. SNORKEL IN SAPPHIRE LAGOONS TEEMING WITH RAINBOW-COLORED SEA LIFE AND EXPLORE OTHERWORLDLY VOLCANIC LANDSCAPES AND LUSH RAINFORESTS. WELCOME TO PARADISE WITH HOLLAND AMERICA LINE.



## CRUISE WITH THE BEST

HOLLAND AMERICA LINE IS PROUD TO CONSISTENTLY WIN THE CRUISE INDUSTRY'S TOP HONORS.



CALL YOUR TRAVEL ADVISOR OR 1-877-SAIL HAL (1-877-724-5425)  
OR VISIT [HOLLANDAMERICA.COM](https://hollandamerica.com).





Papeete, Tahiti, French Polynesia

## 2023-2024 HAWAII, TAHITI & SOUTH PACIFIC CRUISES

SHIP	CRUISE	DAYS	CRUISE FROM	CRUISE TO	DEPARTURES
Volendam	Tales of the South Pacific	56	Vancouver	San Diego	2023: Sep 27
Volendam	Tales of the South Pacific	51	San Diego	San Diego	2023: Oct 2
Koningsdam	Hawaii, Tahiti & Marquesas	35	San Diego	San Diego	2024: Feb 17



### TALES OF THE SOUTH PACIFIC

VANCOUVER/SAN DIEGO TO SAN DIEGO

Volendam

2023:

Sep 27 56-Day Vancouver to San Diego

Oct 2 51-Day Roundtrip San Diego

🌙 **Evening Stay.** Departure between 10:00pm and Midnight.

🚢 **Extended Stay.** Departure leaving the next calendar day.

For the most up-to-date details and fares see [hollandamerica.com](https://hollandamerica.com).



Hawaii



Hilo, Hawaii







# Have it all.

- > SHORE EXCURSIONS
- > DRINK PACKAGE
- > SPECIALTY DINING
- > WI-FI

Our best amenities included in your fare\*



More value and convenience — now you can **Have it all.**

Introducing a new way to experience the world of Holland America Line while enjoying amazing savings. For one simple fare, you can enjoy a premium package with four high-value amenities included in your fare\*:

A VALUE OF **\$99**  
US  
PER PERSON, PER DAY  
**INCLUDED**



## Shore Excursions

The longer you cruise, the more you can explore. Cruise 6 to 9 days and get 1 shore excursion; 10 to 20 days and get 2 shore excursions; 21 days or more and get 3 shore excursions!



## Drink Package

Choose from a large selection of wine, beer, spirits and cocktails, plus non-alcoholic options like sodas, coffees and more — with service charges included.



## Specialty Dining

Enhance your cruise with award-winning specialty dining at Pinnacle Grill, Canaletto or Tamarind — with service charges included.



## Wi-Fi

Stay connected throughout your journey. Surf the web, use social media, check email and send messages to friends and family.

## With four amenities included, every cruise is a great value

What's included by cruise length*	Shore Excursion(s) All guests in stateroom	Drink Package All guests in stateroom (includes service charges)	Specialty Dining All guests in stateroom	Wi-Fi Guests 1 & 2 in stateroom
6 to 9 days	1 Shore Excursion (Up to us\$100 value or us\$100 off any 1 tour)	Signature Beverage Package	1 Night Specialty Dining	Wi-Fi Surf Package
10 to 20 days	2 Shore Excursions (Up to us\$100 value per tour or us\$100 off each of any 2 tours)	Signature Beverage Package	2 Nights Specialty Dining	Wi-Fi Surf Package
21 days or longer (Excludes Grand Voyages)	3 Shore Excursions (Up to us\$100 value per tour or us\$100 off each of any 3 tours)	Signature Beverage Package	3 Nights Specialty Dining	Wi-Fi Surf Package

\*See below for complete Terms & Conditions.

\*Fares are based on Promo(s) N1/U1. Featured fares are per person based on double occupancy (cruise or cruisetours only). Taxes, Fees & Port Expenses are additional. Have it All amenities are subject to availability, available for new bookings only, available for 1st/2nd guests only, apply only to the cruise portion of Alaska cruisetours, and are not transferable or refundable. Have it all fares are applicable on select 2022, 2023 and 2024 departures and exclude Grand Voyages and any voyage 5 days or less. **Signature Beverage Package** has a daily limit of 15 beverages, which includes all beverages priced at us\$11.00 or less and includes beverage service charges. Beverage packages include non-alcoholic beverages such as sodas and specialty coffees. Guests must order beverages one at a time and must be 21 years or older for alcoholic beverages. Sharing is not permitted. Beverage management reserves the right to revoke the package if misused and refuse service for any reason, including service of alcoholic beverages to intoxicated guests. Package excludes purchases made in Signature Shops, Mini Bar and In-Room Dining, or beverages on Half Moon Cay. **Specialty dining** is based on cruise duration and ship type. For 6–9-day voyages, guests will receive one night at Pinnacle Grill or Tamarind. For ships without Tamarind, guests will receive one night at Pinnacle Grill or Canaletto. For 10–20-day voyages, guests will receive two nights: one night at Pinnacle Grill and one night at Tamarind. For ships without Tamarind, guests will receive two nights: one night at Pinnacle Grill and one night at Canaletto. For 21+ day voyages (excluding Grands), guests will receive three nights: one night at Pinnacle Grill, one night at Tamarind and one night at Canaletto. For ships without Tamarind, guests will receive three nights: two nights at Pinnacle Grill, one night at Canaletto. Offer excludes Specialty Dining Events in the Pinnacle Grill such as Sel de Mer, De Librije and Sommelier Dinner. Reservations and dining times will be available to pre-reserve. **Shore excursion** offer is based on cruise duration and is per person, not per stateroom. For Alaska Cruisetours and 6–9-day voyages, eligible guests will receive us\$100 credit per person to apply toward their Shore Excursion purchase(s). For 10–20-day voyages, eligible guests will receive us\$200 credit per person to apply toward their Shore Excursion purchase(s). For 21+ day voyages (excluding Grands), eligible guests will receive us\$300 credit per person to apply toward their Shore Excursion purchase(s). Shore Excursion credit must be used pre-cruise when used towards an Alaska Alaska Cruisetour Land Excursion purchase. Shore excursion credit must be used on corresponding cruise and is non-refundable. **Wi-Fi Surf Package:** Surf your favorite sites including emails, sports, and news and general browsing. All onboard Internet usage is subject to HAL standard policies, which may limit browsing of some sites due to network security and bandwidth usage. Applications that use high bandwidth may be blocked and offerings are subject to change with or without notice. The plan can be activated on any device but only one device can be actively connected at a time. Upgrades are available once onboard for a single day or the remaining duration of the voyage or for adding more devices. Offer applies to guests 1 & 2 only in a stateroom. Ships' Registry: The Netherlands.



# TERMS & CONDITIONS

## RESERVATIONS

Accommodations are limited. If you use a travel agent/travel agency (“TA”) to book your reservation, you shall pay deposits and payments for Holland America Line’s (“HAL”) services to such TA. HAL will only issue travel documents if and when it has received full payment from TA. HAL will only make any refunds to the applicable TA based on the amount HAL actually received, less any applicable cancellation fees and charges; guest is responsible for obtaining any refund monies from TA.

## DEPOSIT AND FINAL PAYMENT REQUIREMENTS

Deposit is required at the time of cruise booking and final payment of balance must be received no later than 90 days prior to departure for 2023-2024 Hawaii, Tahiti & South Pacific cruises.

## CANCELLATIONS

Our cancellation policy allows you to cancel your 2023-2024 Hawaii, Tahiti & South Pacific cruise up to 121 days prior to departure and receive a full refund. If you cancel your 2023-2024 Hawaii, Tahiti & South Pacific cruise within 120 days prior to departure you are required to pay a cancellation fee (including 3rd and 4th berths) as set forth below. Such fees are based on the fare paid, excluding Taxes, Fees & Port Expenses (“TFPE”); transfers; surcharges; shore and land excursions; and most pre-purchased gift(s) and/or special service(s). See more details in the [Cruise Contract](#). For 2023-2024 Hawaii, Tahiti & South Pacific cruises the amount of cancellation fees varies based on the timing of cancellation as follows:

2023-2024 HAWAII, TAHITI & SOUTH PACIFIC CRUISES	
Number of Days Before Commencing Travel That Guest Cancels Cruise	Amount of Cancellation Fee
120-91	amount equal to deposit requirement
90-76	60% of gross fare
75 or less	100% of gross fare

Change to arrangements may be subject to change charges.



Hawaii

## CREW APPRECIATION AND SERVICE CHARGES

For your convenience, a **Crew Appreciation** will be automatically added to your onboard account to recognize the efforts of a wide variety of crew members in various departments, including those in the Dining, Entertainment, Guest Services, and Galley areas. The amount of the Crew Appreciation is based on your stateroom category and is subject to adjustment at your discretion, except as otherwise provided in the Crew Appreciation and Service Charge Policy. A **Service Charge** will be automatically added to optional purchases of beverage packages, drinks, dining room and specialty dining, onboard parties, and other services or amenities provided to guests that are not included in the Cruise Fare. The Crew Appreciation and Service Charge payments on all vessels in our fleet are pooled and distributed in the form of compensation, including bonuses. For further details, please review our [Crew Appreciation and Service Charge Policy](#).

## TAXES, FEES & PORT EXPENSES

“Taxes, Fees & Port Expenses,” or “TFPE,” as used by HAL, may include any and all fees, charges, tolls, and taxes imposed on HAL by governmental or quasi-governmental authorities, as well as third-party fees and charges arising from a vessel’s presence in a harbor or port. TFPE may be assessed per guest, per berth, per ton, or per vessel. TFPE are subject to change, and HAL reserves the right to collect any increases in effect at the time of sailing even if the fare has already been paid in full.

## GUESTS WITH DISABILITIES

Holland America Line seeks to accommodate the needs of guests with disabilities, to the extent feasible. Some accommodations require advanced notification. For more information, visit the [Accessible Cruising section](#) of our website.

## MEDICAL SERVICES

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. Unless otherwise indicated in an active HAL policy (for example, the COVID-19 Protection Program), guests will be charged a fee for all medical services and medications obtained on board. If the onboard physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs.



Raiatea, French Polynesia



Bora-Bora, French Polynesia

## PASSPORTS/VISAS/IMMUNIZATIONS

You are solely responsible for securing and having available all proper documentation for the countries visited on your cruise or land tour and for bringing all necessary travel documents such as passports, visas, proof of citizenship, re-entry permits, minor’s permissions, and medical certificates showing all necessary vaccinations. Guests should check with their TA or the appropriate government authority to determine the necessary documents. Guests will be refused boarding or disembarked without recourse or liability for refund, payment, compensation, or credit of any kind if they do not have proper documentation, and they will be subject to any fine or other costs incurred by HAL that results from improper documentation or noncompliance with applicable regulations.

## RESPONSIBILITY

All HAL vessels are owned by HAL Antillen N.V. and operated by Holland America Line N.V. in its capacity as general partner of Cruiseport Curaçao C.V. Transportation aboard the ship is provided solely by the Shipowner and Operator and pursuant to the [Cruise Contract](#) that you will receive prior to embarkation. Ships’ Registry: The Netherlands.

Non-Holland America Line services (for example, shore excursions) are generally performed by independent contractors. These non-Holland America Line services are solely at your risk and subject to the terms or arrangements with the independent contractor. HAL assumes no responsibility with respect to these non-Holland America Line services (including cancellation, injury, or death) even though HAL may collect monies or make bookings.

## ACCURACY OF CONTENTS/GENERAL

Contents of this brochure, including all terms and conditions, are subject to change at any time at the sole discretion of HAL. Please refer to [hollandamerica.com](http://hollandamerica.com) for up-to-date information. **Any advertised offer may be changed or revoked at any time.**

Situations may arise which, in our opinion, make it necessary for us to cancel, advance or postpone a scheduled departure; change itineraries; or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses or inconvenience. We are not required to make refunds once travel commences, regardless of the reason for guests being unable to complete their travel.

The ship names and all other trademarks, slogans, logos and imagery used herein are, whether or not registered, owned by Holland America Line N.V.

**All guests will be required to agree to the [Cruise Contract](#) and all information and terms therein.**



## DOWNLOAD THE NAVIGATOR® APP

The Holland America Line Navigator App is your indispensable tool for cruise planning, essential updates, embarkation, managing your onboard experience and booking shore excursions.

HOLLAND AMERICA LINE  
**NAVIGATOR**





Moorea, French Polynesia

**TRANSFORMING THE TRAVEL EXPERIENCE**

Go beyond the usual tourist track and experience amazing new places and cultures in an authentic way. Holland America Line’s exclusive Explorations Central destination programming is designed to deepen your understanding of the places you visit. Indispensable travel resources and opportunities to engage with our own experts, as well as local insiders, make exploring each port of call more vivid and meaningful.

**EXC® TALKS**

Get an insider’s perspective and hear the kinds of stories only locals know at these informative onboard talks. Plus, on select ships, EXC Talks feature multimedia presentations that bring each destination to vibrant life with captivating storytelling; expert commentary; and stirring audio, video and imagery.

**PORT TO TABLE**

Food is the gateway to understanding a culture. Delve into each region’s culinary traditions through onboard cooking demonstrations and food and wine tastings.

**EXPLORATIONS CENTRAL DISCOVERY CENTER\***

On select ships, drop by the Explorations Central discovery center in the Crow's Nest and find interactive touchscreens, digital stories and real-time data from the ship's bridge.

♦ This dedicated space is currently available on *Eurodam*, *Nieuw Amsterdam*, *Nieuw Statendam*, *Oosterdam*, *Rotterdam*, *Westerdam* and *Zuiderdam*.

**BEST PRICE** | shore  
**GUARANTEE** | excursions

**UNIQUE SHORE EXCURSIONS**

Whatever lights up your world, a Holland America Line shore excursion helps you connect deeply with the people and places you visit. Guests who pre-book shore excursions are guaranteed the lowest rates on comparable shore excursions, or Holland America Line will provide an onboard credit of 110 percent of the price difference.

**CUSTOM GROUP EXCURSIONS**

Holland America Line’s dedicated Group Shore Excursions Team proudly offers custom shore excursions perfectly crafted to groups' needs and interests including art, architecture, history, nature — even shopping! Contact us at [HAL\\_Group\\_Shore\\_Excursions@hollandamerica.com](mailto:HAL_Group_Shore_Excursions@hollandamerica.com) for more information or to book a group.

**CITY STAYS**

Offering a seamless experience ashore, City Stays and Pre/Post Overland Tours make it easy to explore more before or after a cruise.