









CARIBBEAN
OCTOBER 2023-APRIL 2024

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YOUR PERFECT CARIBBEAN CRUISE

SPEND THE DAY AT HALF MOON CAY — OUR AWARD-WINNING PRIVATE ISLAND

Every sailing in the 2023-2024 season includes a day in our tropical paradise, so you'll have the chance to see for yourself why it's been awarded "Best Private Island" by the readers of *Porthole Cruise Magazine* for 20 consecutive years.

PERFECTLY SIZED SHIPS

While each of our elegant cruise ships never feels crowded, you always have everything you need at your fingertips. Breathe in expansive views, explore enriching activities and relax in easy elegance.

PREMIUM CRUISING AT ITS BEST

Personalized service and award-winning cuisine guided by a Culinary Council® of world-renowned chefs.









THE BEST LIVE MUSIC AT SEA

From the soulful sounds of Memphis and rock's biggest anthems to intimate chamber music, you'll find something that sings to your heart, night after perfect night.

EXCLUSIVE DESTINATION PROGRAMMING

Explorations Central™ (EXC®), Holland America Line's exclusive destination programming, is designed to deepen your understanding of the places you visit. Its indispensable travel resources and opportunities to engage with local insiders make exploring each port of call more vivid and meaningful.













FROM CASUAL TO FINE DINING, EVERY MEAL IS AN EVENT

Guided by our Culinary Council® of all-star chefs, each meal on board is a triumph of freshness, creativity and diversity. Enjoy modern twists on classic French dishes at Rudi's Sel de Mer, savory Dutch snacks and pints of lager at the Grand Dutch Cafe, and an intimate dinner in our private Club Orange Dining Room – all Pinnacle-class exclusives.

Whether it's a classic meal with an imaginative twist or bold new flavors inspired by the places you visit, the world's best dining experiences happen here.

FINE DINING

The Dining Room

Our premier restaurant for breakfast, lunch or an unforgettable dinner.

Pinnacle Grill*

Refined and intimate, Pinnacle Grill represents the height of fine dining.

Authentic Italian menu with classic favorites.

Club Orange®

Private dining venue for Club Orange™, Neptune Suite and Pinnacle Suite guests.

Rudi's Sel de Mer*

A lively brasserie on Rotterdam and Nieuw Statendam offering a modern twist on classic French dishes. Other ships in the Caribbean offer a Rudi's Sel de Mer pop-up experience in the Pinnacle Grill on select evenings.

Tamarind**

Inspired by the culinary traditions of Southeast Asia, China and Japan.

Nami Sushi*

A delectable menu from world-renowned sushi master Andy Matsuda.

CASUAL DINING

Lido Market

A wide range of options for breakfast, lunch, dinner, snacks or grab and go.

Poolside grill featuring the perfect burger, hot dogs and fries.

New York Deli & Pizza®

Poolside pizzeria with tasty salads, authentic thin-crust pizzas and made-to-order deli sandwiches.

Grand Dutch Cafe®

The perfect stop for a pint of lager or a coffee drink, along with savory snacks.

Gelato*

Made fresh on board, featuring a variety of delicious flavors and styles.

- A nominal fee is charged for lunch and/or dinner, and à la carte pricing applies in Nami Sushi.
- Available on board select ships; see hollandamerica.com for details.







MUSIC THAT MOVES YOU

On our ships, music is more than just background noise. Discover Music Walk®, an exclusive collection of live music venues featuring electrifying performances from accomplished artists. From the soulful sounds of Memphis R&B to rock's biggest anthems, you'll find something to love, night after perfect night.

MUSIC WALK®

Music Walk features unforgettable performances by world-class artists – with each venue just steps away?



Lincoln Center Stage

Lincoln Center Stage showcases outstanding programs of chamber music, from classical to contemporary.



B.B. King's Blues Club*

Direct from Beale Street, B.B. King's All-Star Band brings the best of Memphis R&B to sea.



Billboard Onboard

Our pianists rock the house with the hits you know and love. It's off the charts. Literally.



Rolling Stone Rock Room

Step into the pages of Rolling Stone magazine as a live band chronicles rock history.

WORLD STAGE

Showcasing music, film, dance and more, innovation meets entertainment in the World Stage.



Step One Dance Company

Contemporary dance and cutting-edge video technology come together with Step One Dance Company.



BBC Earth In Concert*

Experience the world's natural wonders through our groundbreaking concerts and films. On Nieuw Statendam and Rotterdam it's that much more spectacular as you're surrounded by the two-story-high, 270-degree LED screen of our World Stage.

- ♣ In lieu of B.B. King's Blues Club, Zuiderdam includes Rolling Stone Lounge, featuring R&B, rock, pop and country
- Only available on board Nieuw Statendam and Rotterdam in the Caribbean.
- ▼ The BBC and BBC Earth in Concert are trademarks of the British Broadcasting Corporation and are used under license. BBC logo © BBC 1996.

MORE WAYS TO EXPLORE ON BOARD

Explorations Central[™]

Get a deeper understanding of the places you'll visit through exclusive programming with our own experts and local insiders.

Greenhouse Spa & Salon®

Pamper yourself with one of many signature spa treatments or salon services.

Fitness Center

Take a class or work out on cardio and weight machines. Head outdoors to the sport court and pools.

Port to Table Food & Drink Experiences

Join culinary experts for regionally focused cooking demos, food tastings, wine pairings and more.

On-Demand TV*

Catch up on popular movies or television shows on your in-room TV.

Find games for all levels of experience as well as complimentary lessons.

Club HAL®

Kids ages 3 to 17 can enjoy an array of exciting activities and entertaining events while supervised by professionally trained staff.

* Zaandam does not offer on-demand TV.







HALF MOON CAY VOTED #1 PRIVATE ISLAND

We've spent a quarter century perfecting our private-island experience and invite you to celebrate 26 years of Half Moon Cay with us in the 2023-2024 season. Every sailing in the season includes a visit to our slice of paradise, named "Best Private Island" by the readers of Porthole Cruise Magazine for 20 consecutive years.

THE ISLAND OF YOUR DREAMS

Half Moon Cay is one of more than 700 islands that comprise the Bahamas. Graced with a distinctive crescent bay bordered by a powdery, white-sand beach, the island combines the pristine beauty of a nature preserve with an incredible selection of amenities and activities. You can stay busy all day or luxuriate in tranquil solitude. It's your day on your island.

UNTOUCHED, UNCROWDED, UNFORGETTABLE

Only 50 of Half Moon Cay's pristine 2,400 acres are developed for guest amenities, leaving the island virtually untouched since its discovery – with plenty of space to explore. Holland America Line is committed to maintaining the vast majority of the island as a nature preserve and wild bird sanctuary.

AUTHENTIC AND IDYLLIC

Imagine a perfect tropical island. Does it include horseback riding at sunset? Or maybe a palm-fringed beach with crystal-clear water? Whatever your ideal island escape looks like, you can find it at Half Moon Cay.



SHORE EXCURSIONS — ADVENTURE BEYOND THE KNOWN

With hundreds of unique and exciting shore excursions in the Caribbean to choose from, just ask yourself: How do you want to explore?

BY LAND:

- Beat the heat and chill out in an ice museum in St. Thomas
- Celebrate with a sunset party at Mallory Square in Key West
- · Climb a mountain on the volcanic island of St. Kitts in a 4X4 Jeep® expedition
- Take a ride in an amphibious vehicle through caves, surrounded by lush jungle and rushing water in Xplor Park in Playa del Carmen, Mexico
- Experience Grand Turk's natural heritage up close with an exciting ATV ride through its diverse terrain

BY AIR:

- Ride an aerial tram through the jungle in Panama and spot caimans, iguanas and dozens of species of frogs
- · Circle the USS Kittiwake, sunk in crystalclear waters, and then fly by helicopter over beautiful George Town and the incredible white sand of Cayman's Seven Mile Beach
- Zip-line across 12 cables and 13 platforms through the rain forest canopy while witnessing spectacular views of Puerto Limón, Costa Rica
- Be transported via Soualiga Sky Explorer chairlift up to the top of Sentry Hill -St. Maarten's highest elevation at 1,125 feet -enjoying breathtaking 360-degree views of the whole island as well as vistas of neighboring islands Saba, St. Eustatius, St. Barts and Anguilla
- Glide on a gondola ride up La Sorcière mountain in Castries before flying back down via a system of magnificent zip lines in St. Lucia

BY SEA:

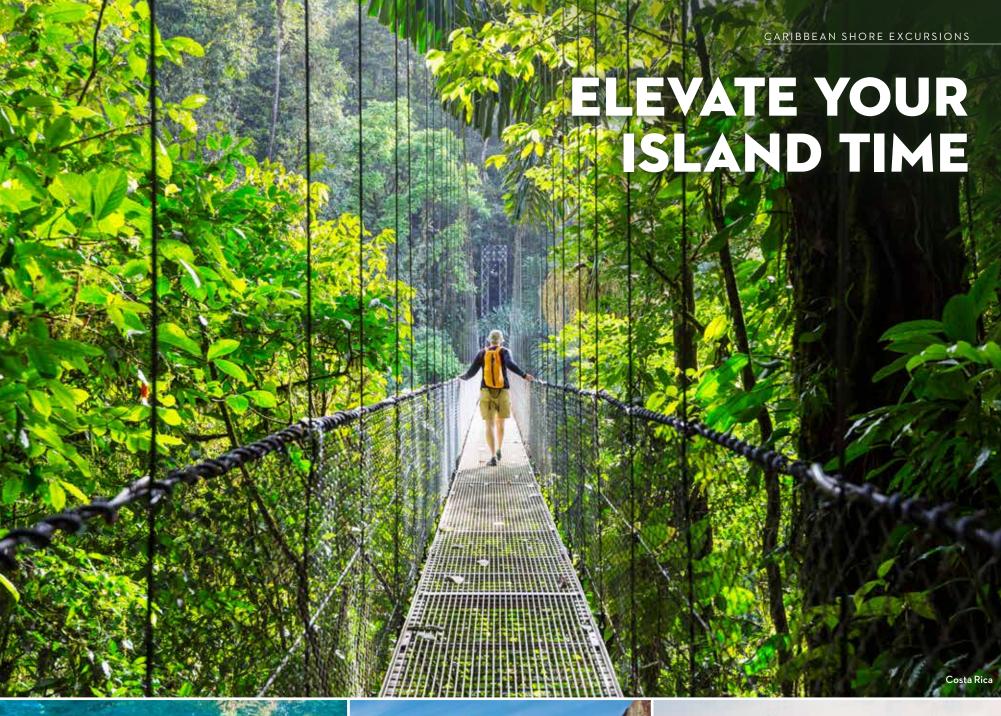
- Board the Nautilus semi-submersible watercraft for an exciting undersea tour gliding swiftly through Grand Cayman's tropical waters, submerged in a spacious, air-conditioned, underwater observatory
- Kayak through the night on a sparkling bioluminescent bay in Laguna Grande of Fajardo in Puerto Rico
- Join a real training dive at the nurseries and restoration sites of the Coral Restoration Foundation Bonaire in Kralendijk
- Splash and swim with dolphins in Cozumel. Mexico

BY TASTE:

- See how Caybrew is made and taste rum cake in George Town, Cayman Islands
- Sip on specialty cocktails and listen to reggae beats while devouring a four-course lunch that includes flavorful fish and jerk chicken at the famous Bamboo Beach Club
- Try Colombia's most famous export coffee – at Plaza de la Aduana, the largest and oldest square in the Old City, and sample a breakfast αrepα in Cartagena
- Prepare ceviche with Chef Helmi Smeulders of Spice Girl and and then sit down to enjoy your home-cooked lunch together over a glass of wine in Willemstad, Curação



shore











7- TO 21-DAY CRUISES

Venture beyond the known with 13 carefully crafted itineraries designed to take you up close to the islands while you experience the Caribbean's magic through its dining, music and nightlife.

CRUISE THE CARIBBEAN LIKE NEVER BEFORE

New for the 2023-2024 season, a 9-day Southern Caribbean itinerary on the Rotterdam departs Fridays (returning on Sundays) and cruises the ABC islands, including a late-night call in Curação. An enhanced Panama Canal Sunfarer® itinerary series, now on the award-winning Rotterdam, adds Key West to the engaging Panama Canal experience.



PANAMA CANAL GATÚN LAKE **SOUTHERN CARIBBEAN PANAMA CANAL**

Half Moon Cay

SOUTHERN CARIBBEAN

ROUNDTRIP FT. LAUDERDALE

Rotterdam **2023:** Nov 3, 24 2024: Jan 5, 26; Feb 16; Mar 8, 29

Evening Stay. Departure between 10:00pm and Midnight.

For the most up-to-date details and fares see hollandamerica.com

SUNFARER®

NEW

FT. LAUDERDALE

ROUNDTRIP FT. LAUDERDALE

12 DAYS (

Rotterdam

2023: Oct 22: Nov 12: Dec 3 **2024:** Jan 14; Feb 4, 25; Mar 17; Apr 7

Zuiderdam

2023: Dec 22**

- ★ Celebrate the holidays on this sailing.◆ This itinerary varies; see hollandamerica.com for details.

COLLECTORS' VOYAGES

Collectors' Voyages combine two back-to-back itineraries to give you a more in-depth experience for an incredible value. Alternating itineraries, allowing for a wide range of Collector Yoyages spanning 14 to 21 days, are availiable throughout our Caribbean itineraries.

2023-2024 CARIBBEAN COLLECTORS' VOYAGES

SHIP		CRUISE	DAYS	CRUISE FROM	CRUISE TO	DEPARTURES
Eurodam		Eastern/Western Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2023: Dec 20★
Eurodam		Western/Western Caribbean	17	Ft. Lauderdale	Ft. Lauderdale	2023: Dec 27★
Eurodam		Southern Caribbean Seafarer®/Eastern Caribbean	n 17	Ft. Lauderdale	Ft. Lauderdale	2023: Mar 27
Eurodam		Southern Caribbean Wayfarer®/ Eastern Caribbean	18	Ft. Lauderdale	Ft. Lauderdale	2023: Dec 9 ★
Eurodam	Ø.	Southern Caribbean Wayfarer®/Seafarer®	21	Ft. Lauderdale	Ft. Lauderdale	2023: Oct 28 2024: Jan 13; Mar 16
Eurodam	Ø.	Southern Caribbean Wayfarer®/Western	21	Ft. Lauderdale	Ft. Lauderdale	2023: Nov 18 2024: Feb 3, 24
Eurodam		Southern Caribbean Seafarer®/Wayfarer®	21	Ft. Lauderdale	Ft. Lauderdale	2023: Nov 8 2024: Jan 24
Eurodam		Western/Southern Caribbean Wayfarer®	21	Ft. Lauderdale	Ft. Lauderdale	2023: Nov 29 2024: Jan 3; Feb 14; Mar 6
Nieuw Amsterdam		Eastern/Western Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2023: Nov 18 2024: Mar 16
Nieuw Amsterdam		Western/Tropical Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2023: Nov 25 2024: Mar 23
Nieuw Amsterdam		Western/Eastern Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2023: Nov 11 2024: Feb 24
Nieuw Amsterdam		Tropical/Eastern Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2023: Dec 9, 23★
Nieuw Amsterdam	Ø.	Eastern/Tropical Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2023: Dec 16★, 30★ 2024: Feb 3
Nieuw Statendam	1	Western/Eastern Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2024: Feb 4; Mar 3
Nieuw Statendam		Eastern/Western Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2024: Feb 11; Mar 10
Nieuw Statendam		Western/Tropical Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2024: Feb 18; Mar 17
Nieuw Statendam		Tropical/Western Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2024: Feb 25
Nieuw Statendam		Tropical/Eastern Caribbean	14	Ft. Lauderdale	Ft. Lauderdale	2024: Mar 24
Nieuw Statendam		Eastern/Southern Caribbean Seafarer® Holiday	17	Ft. Lauderdale	Ft. Lauderdale	2023: Dec 10★
Nieuw Statendam		Southern Caribbean Wayfarer/Eastern Holiday	18	Ft. Lauderdale	Ft. Lauderdale	2023: Dec 27★
Nieuw Statendam		Southern Caribbean Seafarer®/Wayfarer® Holiday	y 21	Ft. Lauderdale	Ft. Lauderdale	2023: Dec 17★
Rotterdam		Eastern/Western Caribbean Holiday	14	Ft. Lauderdale	Ft. Lauderdale	2023: Dec 15★
Rotterdam		Western/Tropical Caribbean Holiday	14	Ft. Lauderdale	Ft. Lauderdale	2023: Dec 22 ★
Rotterdam		Tropical/Southern Caribbean Seafarer® Holiday	16	Ft. Lauderdale	Ft. Lauderdale	2023: Dec 29★
Rotterdam		Panama Canal Sunfarer®/Eastern Caribbean	19	Ft. Lauderdale	Ft. Lauderdale	2023: Dec 3
Rotterdam		Panama Canal Sunfarer®/Southern Caribbean Seafarer®	21	Ft. Lauderdale	Ft. Lauderdale	2023: Oct 22; Nov 12 2024: Jan 14; Feb 4, 25; Mar 17
Rotterdam	Ä	Southern Caribbean Seafarer®/Panama Canal Sunfarer®	21	Ft. Lauderdale	Ft. Lauderdale	2023: Nov 3, 24 2024: Jan 5, 26; Feb 16; Mar 8, 29

Indicates a Collectors' Voyage. ★Celebrate the holidays on these sailings.







EASTERN CARIBBEAN

ROUNDTRIP FT. LAUDERDALE

Eurodam

2023: Dec 20★

2024: Apr 6

Nieuw Amsterdam

2023: Oct 21; Nov 18*; Dec 16, 30*

2024: Feb 3; Mar 2, 16

Nieuw Statendam **2023:** Dec 10

2024: Jan 7; Feb 11; Mar 10, 31

Rotterdam **2023:** Dec 15

★ Celebrate the holidays on these sailings.

◆ This itinerary varies; see hollandamerica.com for details.



WESTERN CARIBBEAN

ROUNDTRIP FT. LAUDERDALE

Eurodam **2023:** Nov 29*** 2024:** Feb 14

• This itinerary visits Ocho Rios in lieu of Falmouth; see hollandamerica.com for details.



WESTERN CARIBBEAN

ROUNDTRIP FT. LAUDERDALE

Eurodam

2023: Dec 27★

Nieuw Amsterdam

2023: Nov 11, 25

2024: Feb 24; Mar 23

Nieuw Statendam

2024: Jan 21; Feb 4, 18; Mar 3, 17

Rotterdam
2023: Dec 22*

★ Celebrate the holidays on these sailings.



TROPICAL CARIBBEAN

ROUNDTRIP FT. LAUDERDALE

Nieuw Amsterdam

2023: Dec 2, 9, 23*

2024: Jan 6; Feb 10; Mar 30

Nieuw Statendam

2024: Feb 25; Mar 24

Rotterdam
2023: Dec 29*

★ Celebrate the holidays on these sailings.



WESTERN CARIBBEAN

ROUNDTRIP FT. LAUDERDALE

Eurodam

2024: Jan 3; Mar 6









SOUTHERN CARIBBEAN SEAFARER®

ROUNDTRIP FT. LAUDERDALE

Eurodam

2023: Nov 8

2024: Jan 24; Mar 27

Nieuw Statendam

2023: Dec 17★

 \star Celebrate the holidays on this sailing.



SOUTHERN CARIBBEAN WAYFARER®

ROUNDTRIP FT. LAUDERDALE

Eurodam

2023: Oct 28; Nov 18; Dec 9 **2024:** Jan 13; Feb 3, 24; Mar 16

Nieuw Statendam

2023: Dec 27*

★ Celebrate the holidays on this sailing.



SOUTHERN CARIBBEAN HOLIDAY

ROUNDTRIP FT. LAUDERDALE

Zaandam

2023: Dec 19★

 \bigstar Celebrate the holidays on this sailing.





SHOR DRINK SPECI

- > SHORE EXCURSIONS
- **> DRINK PACKAGE**
- > SPECIALTY DINING

A VALUE OF \$99

PER PERSON, PER DAY

INCLUDED

Our best amenities included in your fare*









More value and convenience — now you can Have it all.

Introducing a new way to experience the world of

Holland America Line while enjoying amazing savings. For one simple fare, you can enjoy a premium package with four high-value amenities included in your fare*:



Shore Excursions

The longer you cruise, the more you can explore. Cruise 6 to 9 days and get a us\$100 Shore Excursion Credit; 10 to 20 days and get a us\$200 Shore Excursion Credit; 21 days or more and get a us\$300 Shore Excursion Credit.



Drink Package

Choose from a large selection of wine, beer, spirits and cocktails, plus non-alcoholic options like sodas, coffees and more — with service charges included.



Specialty Dining

Enhance your cruise with award-winning specialty dining at Pinnacle Grill, Canaletto or Tamarind — with service charges included.



Stay connected throughout your journey. Surf the web, use social media, check email and send messages to friends

With four amenities included, every cruise is a great value

What's included by cruise length*	Shore Excursion(s)	Drink Package (includes service charges)	Specialty Dining (includes service charges)	Wi-Fi
6 to 9 days	us\$100 Shore Excursion Credit	Signature Beverage Package	1 Night Specialty Dining	Wi-Fi Surf Package
10 to 20 days	us\$200 Shore Excursion Credit	Signature Beverage Package	2 Nights Specialty Dining	Wi-Fi Surf Package
21 days or longer (excludes Grand Voyages)	us\$300 Shore Excursion Credit	Signature Beverage Package	3 Nights Specialty Dining	Wi-Fi Surf Package

^{*}See below for complete Terms & Conditions

*Fares are based on Promo(s) N1/U1. Featured fares are per person based on double occupancy (cruise or cruisetours only). Taxes, Fees & Port Expenses are additional. Have it All amenities are subject to availability, available for new bookings only, available for 1st/2nd guests only, apply only to the cruise portion of Alaska cruisetours, and are not transferable or refundable. Have it all fares are applicable on select 2022, 2023 and 2024 departures and exclude Grand Voyages and any voyage 5 days or less. Signature Beverage Package has a daily limit of 15 beverages, which includes all beverages priced at us\$11.00 or less and includes beverage service charges. Beverage packages include non-alcoholic beverages such as sodas and specialty coffees. Guests must order beverages one at a time and must be 21 years or older for alcoholic beverages. Sharing is not permitted. Beverage management reserves the right to revoke the package if misused and refuse service for any reason, including service of alcoholic beverages to intoxicated guests. Package excludes purchases made in Signature Shops, Mini Bar and In-Room Dining, or beverages on Half Moon Cay. Specialty dining is based on cruise duration and ship type. For 6-9-day voyages, guests will receive one night at Pinnacle Grill or Tamarind. For ships without Tamarind, guests will receive one night at Pinnacle Grill or Canaletto. For 10-20-day voyages, guests will receive two nights; one night at Pinnacle Grill and one night at Tamarind. For ships without Tamarind, quests will receive two nights; one night at Pinnacle Grill and one night at Canaletto. For 21+ day voyages (excluding Grands), guests will receive three nights: one night at Pinnacle Grill, one night at Tamarind and one night at Canaletto. For ships without Tamarind, guests will receive three nights: two nights at Pinnacle Grill, one night at Canaletto. Offer excludes Specialty Dining Events in the Pinnacle Grill such as Sel de Mer, De Librije and Sommelier Dinner. Reservations and dining times will be available to pre-reserve. Shore excursion offer is based on cruise duration and is per person, not per stateroom. For Alaska Cruisetours and 6-9-day voyages, eligible guests will receive us\$100 credit per person to apply toward their Shore Excursion purchase(s). For 10-20-day voyages, eligible guests will receive us\$200 credit per person to apply toward their Shore Excursion purchase(s). For 21+ day voyages (excluding Grands), eligible guests will receive us\$300 credit per person to apply toward their Shore Excursion purchase(s). Shore Excursion credit must be used pre-cruise when used towards an Alaska Cruisetour Land Excursion purchase. Shore excursion credit must be used on corresponding cruise and is non-refundable. Wi-Fi Surf Package: Surf your favorite sites including emails, sports, and news and general browsing. All onboard Internet usage is subject to HAL standard policies, which may limit browsing of some sites due to network security and bandwidth usage. Applications that use high bandwidth may be blocked and offerings are subject to change with or without notice. The plan can be activated on any device but only one device can be actively connected at a time. Upgrades are available once onboard for a single day or the remaining duration of the voyage or for adding more devices. Offer applies to guests 1 & 2 only in a stateroom. Ships' Registry: The Netherlands.

TERMS & CONDITIONS

RESERVATIONS

Accommodations are limited. If you use a travel agent/travel agency ("TA") to book your reservation, you shall pay deposits and payments for Holland America Line's ("HAL") services to such TA. HAL will only issue travel documents if and when it has received full payment from TA. HAL will only make any refunds to the applicable TA based on the amount HAL actually received, less any applicable cancellation fees and charges; guest is responsible for obtaining any refund monies from TA.

DEPOSIT AND FINAL PAYMENT REQUIREMENTS

Deposit is required at the time of cruise booking and final payment of balance must be received no later than 90 days prior to departure for 2023–2024 Caribbean voyages.

CANCELLATIONS

Our cancellation policy allows you to cancel your 2023-2024 Caribbean cruise up to 91 days prior to departure and receive a full refund. If you cancel your 2023-2024 Caribbean cruise within 90 days of departure, you are required to pay a cancellation fee (including 3rd and 4th berths) as set forth below. Such fees are based on the fare paid, excluding Taxes, Fees & Port Expenses ("TFPE"), transfers, surcharges, shore & land excursions and most pre-purchased gift(s) and/or special service(s). See more details in the Cruise Contract. For 2023-2024 Caribbean cruises the amount of cancellation fees varies based on the timing of cancellation as follows:

2023-2024 CARIBBEAN CRUISES				
Number of Days Before Commencing Travel that Guest Cancels Cruise	Amount of Cancellation Fee			
90-76	amount equal to deposit requirement			
75-61	50% of gross fare			
60-31	75% of gross fare			
30 or less	100% of gross fare			

Change to arrangements may be subject to change charges.

CREW APPRECIATION AND SERVICE CHARGES

For your convenience, a **Crew Appreciation** will be automatically added to your onboard account to recognize the efforts of a wide variety of crew members in various departments, including those in the Dining, Entertainment, Guest Services, and Galley areas. The amount of the Crew Appreciation is based on your stateroom category and is subject to adjustment at your discretion, except as otherwise provided in the Crew Appreciation and Service Charge Policy. A **Service Charge** will be automatically added to optional purchases of beverage packages, drinks, dining room and specialty dining, onboard parties, and other services or amenities provided to guests that are not included in the Cruise Fare. The Crew Appreciation and Service Charge payments on all vessels in our fleet are pooled and distributed in the form of compensation, including bonuses. For further details, please review our <u>Crew Appreciation and Service Charge Policy</u>.

TAXES. FEES & PORT EXPENSES

"Taxes, Fees & Port Expenses" or "TFPE," as used by HAL, may include any and all fees, charges, tolls, and taxes imposed on HAL by governmental or quasi-governmental authorities, as well as third-party fees and charges arising from a vessel's presence in a harbor or port. TFPE may be assessed per guest, per berth, per ton, or per vessel. TFPE are subject to change, and HAL reserves the right to collect any increases in effect at the time of sailing even if the fare has already been paid in full.

GUESTS WITH DISABILITIES

Holland America Line seeks to accommodate the needs of guests with disabilities, to the extent feasible. Some accommodations require advanced notification. For more information, visit the <u>Accessible Cruising section</u> of our website.

MEDICAL SERVICES

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. Unless otherwise indicated in an active HAL policy (for example, the COVID-19 Protection Program), guest will be charged a fee for all medical services and medications obtained on board. If the onboard physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs.



PASSPORTS/VISAS/IMMUNIZATIONS

You are solely responsible for securing and having available all proper documentation for the countries visited on your cruise or land tour and for bringing all necessary travel documents such as passports, visas, proof of citizenship, re-entry permits, minor's permissions, and medical certificates showing all necessary vaccinations. Guests should check with their TA or the appropriate government authority to determine the necessary documents. Guest will be refused boarding or disembarked without recourse or liability for refund, payment, compensation, or credit of any kind if they do not have proper documentation, and they will be subject to any fine or other costs incurred by HAL that result from improper documentation or noncompliance with applicable regulations.

RESPONSIBILITY

All HAL vessels are owned by HAL Antillen N.V. and operated by Holland America Line N.V. in its capacity as general partner of Cruiseport Curaçao C.V. Transportation aboard the ship is provided solely by the Shipowner and Operator and pursuant to the <u>Cruise Contract</u> that you will receive prior to embarkation. Ships' Registry: The Netherlands.

Non-Holland America Line services (for example, shore excursions) are generally performed by independent contractors. These non-Holland America Line services are solely at your risk and subject to the terms or arrangements with the independent contractor. HAL assumes no responsibility with respect to these non-Holland America Line services (including cancellation, injury, or death) even though HAL may collect monies or make bookings.

ACCURACY OF CONTENTS/GENERAL

Contents of this brochure, including terms and conditions, are subject to change at any time at the sole discretion of HAL. Please refer to hollandamerica.com for up-to-date information. **Any advertised offer may be changed or revoked at any time**.

Situations may arise which, in our opinion, make it necessary for us to cancel, advance or postpone a scheduled departure, change itineraries or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses or inconvenience. We are not required to make refunds once travel commences, regardless of the reason for guests being unable to complete their travel.

The ship names and all other trademarks, slogans, logos and imagery used herein are, whether or not registered, owned by Holland America Line N.V.

All guests will be required to agree to the <u>Cruise Contract</u> and all information and terms therein.







DOWNLOAD THE NAVIGATOR® APP

The Holland America Line Navigator App is your indispensable tool for cruise planning, essential updates, embarkation, managing your onboard experience and booking shore excursions.



DESTINATION PROGRAMMING & SHORE EXCURSIONS



TRANSFORMING THE TRAVEL EXPERIENCE

Go beyond the usual tourist track and experience amazing new places and cultures in an authentic way. Holland America Line's exclusive destination programming is designed to deepen your understanding of the places you visit. Indispensable travel resources and opportunities to engage with our own experts, as well as local insiders, make exploring each port of call more vivid and meaningful.

EXC TALKS®

Get an insider's perspective and hear the kinds of stories only locals know at these informative onboard talks. Plus, on select ships, EXC Talks feature multimedia presentations that bring each destination to vibrant life with captivating storytelling; expert commentary; and stirring audio, video and imagery.

UNIQUE SHORE EXCURSIONS

Whatever lights up your world, a Holland America Line shore excursion helps you connect deeply with the people and places you visit. Guests who pre-book shore excursions are guaranteed the lowest rates on comparable shore excursions, or Holland America Line will provide an onboard credit of 110 percent of the price difference.

PORT TO TABLE

Food is the gateway to understanding a culture. Delve into each region's culinary traditions through onboard cooking demonstrations and food and wine tastings.

EXPLORATIONS CENTRAL™ DISCOVERY CENTER•

On select ships, drop by the Explorations Central discovery center in the Crow's Nest and find interactive touchscreens, digital stories and real-time data from the ship's bridge.

◆ This dedicated space is currently available on Eurodam, Nieuw Amsterdam, Nieuw Statendam, Oosterdam, Rotterdam, Westerdam and Zuiderdam.

CUSTOM GROUP EXCURSIONS

Holland America Line's dedicated Group Shore Excursions Team proudly offers custom shore excursions perfectly crafted to groups' needs and interests including art, architecture, history, nature — even shopping! Contact us at HAL_Group_Shore_Excursions@ hollandamerica.com for more information or to book a group.

CITY STAYS

Offering a seamless experience ashore, City Stays and Pre/Post Overland Tours make it easy to explore more before or after a cruise.

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