



# CANADA, NEW ENGLAND & BEYOND

## 2023 PLANNER



Prince Edward Island

APRIL-SEPTEMBER 2023



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# RUGGED COASTLINES IMMERSED IN HISTORY

HISTORY AND CULTURE BLEND AMID THE COLORFUL LANDSCAPES OF CANADA, NEW ENGLAND & BEYOND. DISCOVER THE DRAMATIC COASTLINES OF PRINCE EDWARD ISLAND AND NOVA SCOTIA. EXPERIENCE ICELAND'S BUBBLING HOT SPRINGS AND GREENLAND'S MASSIVE ICEBERGS. OR EXPLORE MONTRÉAL'S OLD-WORLD FRENCH CHARM WITH ONE OF THE ONLY CRUISE LINES THAT CAN TAKE YOU THERE.

Nova Scotia



## CRUISE WITH THE BEST

HOLLAND AMERICA LINE IS PROUD TO CONSISTENTLY WIN THE CRUISE INDUSTRY'S TOP HONORS.



CALL YOUR TRAVEL ADVISOR OR 1-877-SAIL HAL (1-877-724-5425),  
OR VISIT [HOLLANDAMERICA.COM](https://hollandamerica.com).



# DISCOVER THE NEW WORLD ALL OVER AGAIN

EXPLORE EPIC LANDSCAPES AND CULTURES AS YOU WITNESS THE WONDER OF THESE REMARKABLE LANDS.

Cruise through history in Canada and New England and experience sweeping vistas along the colorful Atlantic seaboard. Discover Canada's vibrant cities plus otherworldly Iceland and Greenland, where Norse and Viking legends come alive. Get more out of your journey with in-depth EXC® Talks, Port to Table cooking demonstrations and plenty of room on board to take in the area's natural beauty. Relive colonial times along Boston's famed Freedom Trail and relish a quintessential Maine lobster bake in scenic Bar Harbor. Stroll through the cobblestone streets of Québec City with its French flair and charming Historic District, a UNESCO World Heritage Site.

### EXPERIENCE QUÉBEC IN DEPTH

Explore Canada's bastion of French civilization aboard *Zaandam*, one of the only premium cruise ships that sails to/from Montréal, charting a scenic course along the mighty St. Lawrence River. Or, on select *Zuiderdam* sailings, enjoy overnight stays in one of our top-rated ports, Québec City. Browse the shops of Place-Royal, the first French settlement in North America, and visit the historic stone church of Eglise Notre-Dame-des-Victoires.

### CANADA, NEW ENGLAND AND ICELAND

Cruise 25 days aboard *Zaandam* and circle Iceland, stopping for six illuminating calls. Plus, experience the stunning landscapes of Greenland, Nova Scotia and Newfoundland on your breathtaking summertime sailing.

### FOOD & WINE® CULINARY EXCURSIONS

Get a real taste of the region with culinary-themed shore excursions that explore food, wine and culture. Feast on freshly shucked oysters, lobster sliders and homegrown mussels on Prince Edward Island. Delve into Nova Scotia's unique culinary scene with tastings at Rum Runners Rum Cake Factory, a mouthwatering Indian restaurant and more.

### REVEL IN THE PLEASURES OF YOUR PERFECTLY SIZED SHIP

Spacious surroundings, sophisticated staterooms and suites, unrivaled dining and the best live music at sea take your journey to new heights.



Boston, Massachusetts



Montréal, Québec



Greenland

# THE HOLLAND AMERICA LINE CANADA, NEW ENGLAND & BEYOND EXPERIENCE

### INCREDIBLE ITINERARIES



- Enjoy 7-day sailings with convenient Saturday departures from April to September, including the return of our Historic Coasts voyages roundtrip from Boston
- Walk among the wild tablelands of Newfoundland's Gros Morne National Park or cruise along the Atlantic coast to or from Ft. Lauderdale on a selection of 10- and 11-day cruises with more ports to explore
- Encounter Norse ruins, surreal landscapes and quaint fishing villages on an extraordinary 25-day Canada, New England & Iceland voyage roundtrip from Boston

### THE BEST OF QUÉBEC



- *Zaandam* is one of the only premium cruise ships to visit magnificent Montréal. Catch a live band at one of the city's summer festivals or take a quiet stroll through leafy Mont Royal Park
- Spend an extra day in Québec City on select overnight stays aboard *Zuiderdam* and see the 270-foot Montmorency Falls
- Additional destinations along the St. Lawrence River, such as Saguenay and Baie-Comeau, offer stunning scenery and a deeper look at Québécois culture

### FOOD & WINE® CULINARY TOURS



- Sip, savor and cook your way through Canada and New England on exclusive culinary excursions in partnership with *FOOD & WINE*® magazine
- In Bar Harbor sail on a quintessential lobster-fishing boat, then dine at a Downeast Maine lobster bake
- In Old Québec sample maple syrup-infused treats, duck drumsticks and poutine
- Take a walking tour of Portland, Maine, and snack along the route on lobster rolls, local craft beers and artisanal ice cream

### PERFECTLY SIZED SHIPS & EXCLUSIVE PROGRAMMING



- Immerse yourself in the history and cuisine of each destination with exclusive Explorations Central® onboard programming
- Discover unrivaled dining experiences guided by our Culinary Council® of renowned chefs — plus experts in wine and spirits
- Experience the best live music at sea with memorable performances from world-class musicians
- Revel in sophisticated design and spacious decks with uncrowded views and public areas



# FROM CASUAL TO FINE DINING, PERFECTION IS SERVED



Whether it's a classic meal with an imaginative twist or bold new flavors inspired by places you visit, the world's best dining experiences happen here.

**FINE DINING**

**The Dining Room**

Our premier restaurant is the perfect venue for breakfast, lunch or an unforgettable dinner.

**Pinnacle Grill\***

Refined and intimate, Pinnacle Grill represents the height of fine dining.

**CASUAL DINING**

**Lido Market**

Choose from a wide range of options for breakfast, lunch, dinner, snacks or grab and go.

♦ A nominal fee is charged for lunch and/or dinner.

**Canaletto\***

Enjoy an authentic Italian menu with classic favorites.

**Rudi's Sel de Mer\***

A pop-up in the Pinnacle Grill on select evenings, Master Chef Rudi Sodamin's lively brasserie offers modern twists on classic French dishes.

**Dive-In**

Our poolside grill features the perfect burger, hot dogs and fries.



# THE BEST IN LIVE MUSIC AND SO MUCH MORE

All-star musicians, captivating performances and enriching presentations ensure your evenings on board are as enthralling as your day's discoveries.

**WORLD STAGE**

Showcasing music, film, dance and more, innovation meets entertainment in the World Stage.



**Step One Dance Company**

Contemporary dance and cutting-edge video technology come together with Step One Dance Company.

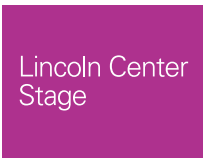


**BBC Earth In Concert\***

Experience the world's natural wonders through our groundbreaking concerts and films.

**MUSIC WALK®**

On *Zuiderdam's* Canada, New England & Beyond voyages, Music Walk features unforgettable performances by world-class artists — with each venue just steps away.■



**Lincoln Center Stage**

Lincoln Center Stage showcases outstanding programs of chamber music, from classical to contemporary.



**B.B. King's Blues Club**

Direct from Beale Street, B.B. King's All-Star Band brings the best of Memphis R&B to sea.



**Billboard Onboard**

Our pianists rock the house with the hits you know and love. It's off the charts. Literally.

**LIVE MUSIC ON ZAANDAM**

Sing along to your favorite songs in the Piano Bar, enjoy a stirring performance by our violin & piano duo or dance to the rollicking sounds of our Ocean Band. Music is front and center on *Zaandam*.

■ *Zaandam* has unique entertainment experiences that do not include Music Walk.  
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**MORE WAYS TO  
EXPLORE ON BOARD**

**Explorations Central®**

Get a deeper understanding of the places you'll visit through exclusive programming with our own experts and local insiders.

**The Greenhouse® Spa & Salon**

Pamper yourself with one of many signature spa treatments or salon services.

**Fitness Center**

Take a class or work out on cardio and weight machines. Head outdoors to the sport courts and pools.

**Port to Table Food & Drink Experiences**

Join culinary experts for regionally focused cooking demos, food tastings, wine pairings and more.

**On-Demand TV**

Catch up on popular movies or television shows on your in-room TV. \*

**Casino Action**

Find games for all levels of experience as well as complimentary lessons.

**Club HAL®**

Kids ages 3 to 17 can enjoy an array of exciting activities and entertaining events while supervised by professionally trained staff.

\* On-demand TV is not available on *Zaandam*.



# HISTORIC JOURNEYS, SWEEPING LANDSCAPES

Saguenay, Québec

## 2023 CANADA, NEW ENGLAND & BEYOND CRUISES

SHIP	CRUISE	DAYS	CRUISE FROM	CRUISE TO	DEPARTURES
Zaandam	Canada & New England Discovery	7	Montréal	Boston	Apr 29; May 13; Jun 3, 17; Jul 1, 15
Zaandam	Canada & New England Discovery	7	Boston	Montréal	May 6, 27; Jun 10, 24; Jul 8
Zaandam	Historic Coasts	7	Boston	Boston	May 20; Jul 22
Zuiderdam	Canada & New England Discovery	7	Boston	Québec City	Aug 26; Sep 9, 23
Zuiderdam	Canada & New England Discovery	7	Québec City	Boston	Sep 2, 16
Zaandam	Newfoundland & New England Discovery	10	Montréal	Boston	Sep 3
Zuiderdam	The Atlantic Coast	10	Québec City	Ft. Lauderdale	Sep 30
Zaandam	The Atlantic Coast	11	Ft. Lauderdale	Montréal	Apr 18
Zaandam	Newfoundland & New England Discovery	11	Boston	Montréal	Aug 23; Sep 13
Zaandam	The Atlantic Coast	13	Montréal	Ft. Lauderdale	Sep 24
Zaandam	Canada, New England & Iceland	25	Boston	Boston	Jul 29



### CANADA & NEW ENGLAND DISCOVERY

#### MONTRÉAL TO BOSTON (AND REVERSE)

Zaandam  
Apr 29; May 6\*, 13, 27\*; Jun 3, 10\*, 17, 24\*;  
Jul 1, 8\*, 15

\* These cruises operate in reverse from Boston to Montréal;  
see hollandamerica.com for details.



### HISTORIC COASTS ROUNTRIP BOSTON

Zaandam  
May 20; Jul 22



### CANADA & NEW ENGLAND DISCOVERY

#### BOSTON TO QUÉBEC CITY (AND REVERSE)

Zuiderdam  
Aug 26; Sep 2\*, 9, 16\*, 23

\* These cruises operate in reverse from Québec City to Boston;  
see hollandamerica.com for details.



### NEWFOUNDLAND & NEW ENGLAND DISCOVERY

#### MONTRÉAL TO BOSTON

Zaandam  
Sep 3



### THE ATLANTIC COAST

#### QUÉBEC CITY TO FT. LAUDERDALE

Zuiderdam  
Sep 30



### THE ATLANTIC COAST

#### FT. LAUDERDALE TO MONTRÉAL

Zaandam  
Apr 18



### NEWFOUNDLAND & NEW ENGLAND DISCOVERY

#### BOSTON TO MONTRÉAL

Zaandam  
Aug 23; Sep 13



### THE ATLANTIC COAST

#### MONTRÉAL TO FT. LAUDERDALE

Zaandam  
Sep 24



### CANADA, NEW ENGLAND & ICELAND

#### ROUNTRIP BOSTON

Zaandam  
Jul 29

🌙 **Evening Stay.** Departure between 10:00pm and Midnight.  
🌙 **Extended Stay.** Departure leaving the next calendar day.

For the most up-to-date details and fares see hollandamerica.com.





HAVE IT ALL

Have it all.

> SHORE EXCURSIONS

> DRINK PACKAGE

> SPECIALTY DINING

> WI-FI

Our best amenities included in your fare\*



More value and convenience — now you can **Have it all.**

Introducing a new way to experience the world of Holland America Line while enjoying amazing savings. For one simple fare, you can enjoy a premium package with four high-value amenities included in your fare\*:

A VALUE OF

US\$99

PER PERSON, PER DAY INCLUDED

- Shore Excursions

The longer you cruise, the more you can explore. Cruise 6 to 9 days and get a us\$100 Shore Excursion Credit; 10 to 20 days and get a us\$200 Shore Excursion Credit; 21 days or more and get a us\$300 Shore Excursion Credit.
- Drink Package

Choose from a large selection of wine, beer, spirits and cocktails, plus non-alcoholic options like sodas, coffees and more — with service charges included.
- Specialty Dining

Enhance your cruise with award-winning specialty dining at Pinnacle Grill, Canaletto or Tamarind — with service charges included.
- Wi-Fi

Stay connected throughout your journey. Surf the web, use social media, check email and send messages to friends and family.

## With four amenities included, every cruise is a great value

What's included by cruise length*	Shore Excursion(s)	Drink Package (includes service charges)	Specialty Dining (includes service charges)	Wi-Fi
6 to 9 days	us\$100 Shore Excursion Credit	Signature Beverage Package	1 Night Specialty Dining	Wi-Fi Surf Package
10 to 20 days	us\$200 Shore Excursion Credit	Signature Beverage Package	2 Nights Specialty Dining	Wi-Fi Surf Package
21 days or longer (excludes Grand Voyages)	us\$300 Shore Excursion Credit	Signature Beverage Package	3 Nights Specialty Dining	Wi-Fi Surf Package

\*See below for complete Terms & Conditions.

\*Fares are based on Promo(s) N1/U1. Featured fares are per person based on double occupancy (cruise or cruisetours only). Taxes, Fees & Port Expenses are additional. Have it All amenities are subject to availability, available for new bookings only, available for 1st/2nd guests only, apply only to the cruise portion of Alaska cruisetours, and are not transferable or refundable. Have it All fares are applicable on select 2022, 2023 and 2024 departures and exclude Grand Voyages and any voyage 5 days or less. **Signature Beverage Package** has a daily limit of 15 beverages, which includes all beverages priced at us\$11.00 or less and includes beverage service charges. Beverage packages include non-alcoholic beverages such as sodas and specialty coffees. Guests must order beverages one at a time and must be 21 years or older for alcoholic beverages. Sharing is not permitted. Beverage management reserves the right to revoke the package if misused and refuse service for any reason, including service of alcoholic beverages to intoxicated guests. Package excludes purchases made in Signature Shops, Mini Bar and In-Room Dining, or beverages on Half Moon Cay. **Specialty dining** is based on cruise duration and ship type. For 6–9-day voyages, guests will receive one night at Pinnacle Grill or Tamarind. For ships without Tamarind, guests will receive one night at Pinnacle Grill or Canaletto. For 10–20-day voyages, guests will receive two nights: one night at Pinnacle Grill and one night at Tamarind. For ships without Tamarind, guests will receive two nights: one night at Pinnacle Grill and one night at Canaletto. For 21+ day voyages (excluding Grands), guests will receive three nights: one night at Pinnacle Grill, one night at Tamarind and one night at Canaletto. For ships without Tamarind, guests will receive three nights: two nights at Pinnacle Grill, one night at Canaletto. Offer excludes Specialty Dining Events in the Pinnacle Grill such as Sel de Mer, De Librije and Sommelier Dinner. Reservations and dining times will be available to pre-reserve. **Shore excursion** offer is based on cruise duration and is per person, not per stateroom. For Alaska Cruisetours and 6–9-day voyages, eligible guests will receive us\$100 credit per person to apply toward their Shore Excursion purchase(s). For 10–20-day voyages, eligible guests will receive us\$200 credit per person to apply toward their Shore Excursion purchase(s). For 21+ day voyages (excluding Grands), eligible guests will receive us\$300 credit per person to apply toward their Shore Excursion purchase(s). Shore Excursion credit must be used pre-cruise when used towards an Alaska Cruisetour Land Excursion purchase. Shore excursion credit must be used on corresponding cruise and is non-refundable. **Wi-Fi Surf Package:** Surf your favorite sites including emails, sports, and news and general browsing. All onboard Internet usage is subject to HAL standard policies, which may limit browsing of some sites due to network security and bandwidth usage. Applications that use high bandwidth may be blocked and offerings are subject to change with or without notice. The plan can be activated on any device but only one device can be actively connected at a time. Upgrades are available once onboard for a single day or the remaining duration of the voyage or for adding more devices. Offer applies to guests 1 & 2 only in a stateroom. Ships' Registry: The Netherlands.



# TERMS & CONDITIONS

## RESERVATIONS

Accommodations are limited. If you use a travel agent/travel agency (“TA”) to book your reservation, you shall pay deposits and payments for Holland America Line’s (“HAL”) services to such TA. HAL will only issue travel documents if and when it has received full payment from TA. HAL will only make any refunds to the applicable TA based on the amount HAL actually received, less any applicable cancellation fees and charges; guest is responsible for obtaining any refund monies from TA.

## DEPOSIT AND FINAL PAYMENT REQUIREMENTS

Deposit is required at the time of cruise booking, and final payment of balance must be received no later than 90 days prior to departure for 2023 Canada, New England & Beyond voyages.

## CANCELLATIONS

Our cancellation policy allows you to cancel your 2023 Canada, New England & Beyond cruise up to 91 days prior to departure, and receive a full refund. If you cancel your 2023 Canada, New England & Beyond cruise within 90 days prior to departure, you are required to pay a cancellation fee (including 3rd and 4th berths) as set forth below. Such fees are based on the fare paid, excluding Taxes, Fees & Port Expenses (“TFPE”), transfers, surcharges, shore and land excursions and most pre-purchased gift(s) and/or special service(s). See more details in the [Cruise Contract](#). For 2023 Canada, New England & Beyond cruises the amount of cancellation fees varies based on the timing of cancellation as follows:

2023 CANADA, NEW ENGLAND & BEYOND CRUISES	
Number of Days Before Commencing Travel that Guest Cancels Cruise	Amount of Cancellation Fee
90-76	amount equal to deposit requirement
75-61	50% of gross fare
60-31	75% of gross fare
30 or less	100% of gross fare

Change to arrangements may be subject to change charges.



Sydney, Nova Scotia



Québec

## CREW APPRECIATION AND SERVICE CHARGES

For your convenience, a **Crew Appreciation** will be automatically added to your onboard account to recognize the efforts of a wide variety of crew members in various departments, including those in the Dining, Entertainment, Guest Services and Galley areas. The amount of the Crew Appreciation is based on your stateroom category and is subject to adjustment at your discretion, except as otherwise provided in the Crew Appreciation and Service Charge Policy. A **Service Charge** will be automatically added to optional purchases of beverage packages, drinks, dining room and specialty dining, onboard parties, and other services or amenities provided to guests that are not included in the Cruise Fare. The Crew Appreciation and Service Charge payments on all vessels in our fleet are pooled and distributed in the form of compensation, including bonuses. For further details, please review our [Crew Appreciation and Service Charge Policy](#).

## TAXES, FEES & PORT EXPENSES

“Taxes, Fees & Port Expenses” or “TFPE”, as used by HAL, may include any and all fees, charges, tolls, and taxes imposed on HAL by governmental or quasi-governmental authorities, as well as third-party fees and charges arising from a vessel’s presence in a harbor or port. TFPE may be assessed per guest, per berth, per ton, or per vessel. TFPE are subject to change, and HAL reserves the right to collect any increases in effect at the time of sailing even if the fare has already been paid in full.

## GUESTS WITH DISABILITIES

Holland America Line seeks to accommodate the needs of guests with disabilities, to the extent feasible. Some accommodations require advanced notification. For more information, visit the [Accessible Cruising section](#) of our website.

## MEDICAL SERVICES

Each of our ships is equipped with limited medical facilities that are staffed by a physician and registered nurses. Unless otherwise indicated in an active HAL policy (for example, the COVID-19 Protection Program), guest will be charged a fee for all medical services and medications obtained on board. If the onboard physician is unable to care for your needs on board, you will be transferred to medical facilities on shore. If your condition will require that you have special medical apparatus or assistance on board, we must be made aware of that at time of booking in order to determine whether we can accommodate your needs.



Bar Harbor, Maine

## PASSPORTS/VISAS/IMMUNIZATIONS

You are solely responsible for securing and having available all proper documentation for the countries visited on your cruise or land tour and for bringing all necessary travel documents such as passports, visas, proof of citizenship, re-entry permits, minor’s permissions and medical certificates showing all necessary vaccinations. Guests should check with their TA or the appropriate government authority to determine the necessary documents. Guest will be refused boarding or disembarked without recourse or liability for refund, payment, compensation, or credit of any kind if they do not have proper documentation, and they will be subject to any fine or other costs incurred by HAL that result from improper documentation or noncompliance with applicable regulations.

## RESPONSIBILITY

All HAL vessels are owned by HAL Antillen N.V. and operated by Holland America Line N.V. in its capacity as general partner of Cruiseport Curaçao C.V. Transportation aboard the ship is provided solely by the Shipowner and Operator and pursuant to the [Cruise Contract](#) that you will receive prior to embarkation. Ships’ Registry: The Netherlands.

Non-Holland America Line services (for example, shore excursions) are generally performed by independent contractors. These non-Holland America Line services are solely at your risk and subject to the terms or arrangements with the independent contractor. HAL assumes no responsibility with respect to these non-Holland America Line services (including cancellation, injury, or death) even though HAL may collect monies or make bookings.

## ACCURACY OF CONTENTS/GENERAL

Contents of this brochure, including terms and conditions, are subject to change at any time at the sole discretion of HAL. Please refer to hollandamerica.com for up-to-date information. **Any advertised offer may be changed or revoked at any time.**

Situations may arise which, in our opinion, make it necessary for us to cancel, advance or postpone a scheduled departure, change itineraries or make substitutions involving hotels, restaurants, ports of call, other travel components, vessels or other modes of transportation. In that event, we do not assume responsibility or liability for any resulting losses, expenses or inconvenience. We are not required to make refunds once travel commences, regardless of the reason for guests being unable to complete their travel.

The ship names and all other trademarks, slogans, logos and imagery used herein are, whether or not registered, owned by Holland America Line N.V.

**All guests will be required to agree to the [Cruise Contract](#) and all information and terms therein.**



## DOWNLOAD THE NAVIGATOR® APP

The Holland America Line Navigator App is your indispensable tool for cruise planning, essential updates, embarkation, managing your onboard experience and booking shore excursions.

HOLLAND AMERICA LINE  
**NAVIGATOR**





Corner Brook, Newfoundland

**TRANSFORMING THE TRAVEL EXPERIENCE**

Go beyond the usual tourist track and experience amazing new places and cultures in an authentic way. Holland America Line’s exclusive Explorations Central destination programming is designed to deepen your understanding of the places you visit. Indispensable travel resources and opportunities to engage with our own experts, as well as local insiders, make exploring each port of call more vivid and meaningful.

**EXC® TALKS**

Get an insider’s perspective and hear the kinds of stories only locals know at these informative onboard talks. Plus, on select ships, EXC Talks feature multimedia presentations that bring each destination to vibrant life with captivating storytelling; expert commentary; and stirring audio, video and imagery.

**PORT TO TABLE**

Food is the gateway to understanding a culture. Delve into each region’s culinary traditions through onboard cooking demonstrations and food and wine tastings.

**EXPLORATIONS CENTRAL DISCOVERY CENTER\***

On select ships, drop by the Explorations Central discovery center in the Crow's Nest and find interactive touchscreens, digital stories and real-time data from the ship’s bridge.

♦ This dedicated space is currently available on *Eurodam*, *Nieuw Amsterdam*, *Nieuw Statendam*, *Oosterdam*, *Rotterdam*, *Westerdam* and *Zuiderdam*.

**BEST PRICE** | shore  
**GUARANTEE** | excursions

**UNIQUE SHORE EXCURSIONS**

Whatever lights up your world, a Holland America Line shore excursion helps you connect deeply with the people and places you visit. Guests who pre-book shore excursions are guaranteed the lowest rates on comparable shore excursions, or Holland America Line will provide an onboard credit of 110 percent of the price difference.

**CUSTOM GROUP EXCURSIONS**

Holland America Line’s dedicated Group Shore Excursions Team proudly offers custom shore excursions perfectly crafted to groups’ needs and interests including art, architecture, history, nature — even shopping! Contact us at [HAL\\_Group\\_Shore\\_Excursions@hollandamerica.com](mailto:HAL_Group_Shore_Excursions@hollandamerica.com) for more information or to book a group.

**CITY STAYS**

Offering a seamless experience ashore, City Stays and Pre/Post Overland Tours make it easy to explore more before or after a cruise.